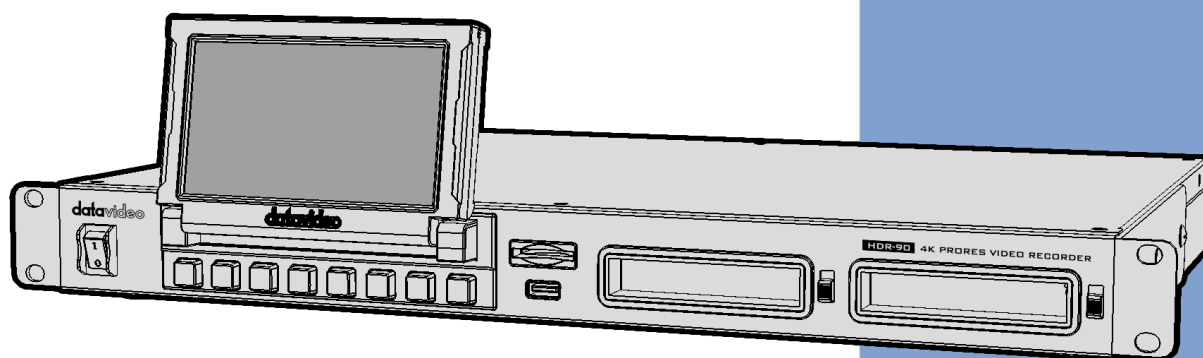


datavideo



PRORES 4K VIDEO RECORDER
1 U RACKMOUNTABLE

HDR-90

Instruction Manual

www.datavideo.com

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Disclaimer of Product & Services

The information offered in this instruction manual is intended as a guide only. At all times, Datavideo Technologies will try to give correct, complete and suitable information. However, Datavideo Technologies cannot exclude that some information in this manual, from time to time, may not be correct or may be incomplete. This manual may contain typing errors, omissions or incorrect information. Datavideo Technologies always recommend that you double check the information in this document for accuracy before making any purchase decision or using the product. Datavideo Technologies is not responsible for any omissions or errors, or for any subsequent loss or damage caused by using the information contained within this manual. Further advice on the content of this manual or on the product can be obtained by contacting your local Datavideo Office or dealer.

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Warnings and Precautions

1. Read all of these warnings and save them for later reference.
2. Follow all warnings and instructions marked on this unit.
3. Unplug this unit from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this unit in or near water.
5. Do not place this unit on an unstable cart, stand, or table. The unit may fall, causing serious damage.
6. Slots and openings on the cabinet top, back, and bottom are provided for ventilation. To ensure safe and reliable operation of this unit, and to protect it from overheating, do not block or cover these openings. Do not place this unit on a bed, sofa, rug, or similar surface, as the ventilation openings on the bottom of the cabinet will be blocked. This unit should never be placed near or over a heat register or radiator. This unit should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should only be operated from the type of power source indicated on the marking label of the AC adapter. If you are not sure of the type of power available, consult your Datavideo dealer or your local power company.
8. Do not allow anything to rest on the power cord. Do not locate this unit where the power cord will be walked on, rolled over, or otherwise stressed.
9. If an extension cord must be used with this unit, make sure that the total of the ampere ratings on the products plugged into the extension cord do not exceed the extension cord rating.
10. Make sure that the total amperes of all the units that are plugged into a single wall outlet do not exceed 15 amperes.
11. Never push objects of any kind into this unit through the cabinet ventilation slots, as they may touch dangerous voltage points or short out parts that could result in risk of fire or electric shock. Never spill liquid of any kind onto or into this unit.
12. Except as specifically explained elsewhere in this manual, do not attempt to service this product yourself. Opening or removing covers that are marked "Do Not Remove" may



expose you to dangerous voltage points or other risks, and will void your warranty. Refer all service issues to qualified service personnel.

13. Unplug this product from the wall outlet and refer to qualified service personnel under the following conditions:
 - a. When the power cord is damaged or frayed;
 - b. When liquid has spilled into the unit;
 - c. When the product has been exposed to rain or water;
 - d. When the product does not operate normally under normal operating conditions. Adjust only those controls that are covered by the operating instructions in this manual; improper adjustment of other controls may result in damage to the unit and may often require extensive work by a qualified technician to restore the unit to normal operation;
 - e. When the product has been dropped or the cabinet has been damaged;
 - f. When the product exhibits a distinct change in performance, indicating a need for service.

Warranty

Standard Warranty

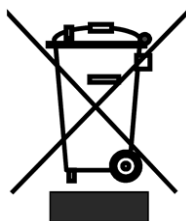
- Datavideo equipment is guaranteed against any manufacturing defects for one year from the date of purchase.
- The original purchase invoice or other documentary evidence should be supplied at the time of any request for repair under warranty.
- The product warranty period begins on the purchase date. If the purchase date is unknown, the product warranty period begins on the thirtieth day after shipment from a Datavideo office.
- All non-Datavideo manufactured products (product without Datavideo logo) have only one year warranty from the date of purchase.
- Damage caused by accident, misuse, unauthorized repairs, sand, grit or water is not covered under warranty.
- Viruses and malware infections on the computer systems are not covered under warranty.
- Any errors that are caused by unauthorized third-party software installations, which are not required by our computer systems, are not covered under warranty.
- All mail or transportation costs including insurance are at the expense of the owner.
- All other claims of any nature are not covered.
- All accessories including headphones, cables, batteries, metal parts, housing, cable reel and consumable parts are not covered under warranty.
- Warranty only valid in the country or region of purchase.
- Your statutory rights are not affected.

Three Year Warranty

- All Datavideo products purchased after July 1st, 2017 qualify for a free two years extension to the standard warranty, providing the product is registered with Datavideo **within 30** days of purchase.
- Certain parts with limited lifetime expectancy such as LCD panels, DVD drives, Hard Drive, Solid State Drive, SD Card, USB Thumb Drive, Lighting, Non-PCIe Card and third party provided PC components are covered for 1 year.
- The three-year warranty must be registered on Datavideo's official website or with your local Datavideo office or one of its authorized distributors within 30 days of purchase.



Disposal



For EU Customers only - WEEE Marking

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



CE Marking is the symbol as shown on the left of this page. The letters "CE" are the abbreviation of French phrase "Conformité Européene" which literally means "European Conformity". The term initially used was "EC Mark" and it was officially replaced by "CE Marking" in the Directive 93/68/EEC in 1993. "CE Marking" is now used in all EU official documents.

1. Product Overview

The HDR-90 Rackmountable 4K ProRes Video Recorder is designed to record up to UHD 4K video over HDMI 12G-SDI or 4x3G-SDI. The recorder supports 12G SDI / 4K HDMI / 3 x 3G-SDI inputs as well as outputs with embedded audio. You can also embed input audio into the output video, making the HDR-90 a perfect device for live broadcast.

The HDR-90 has a built-in 5 inch touch screen, allowing you to easily configure the record and system settings as well as view saved and live video. On the left of the touch screen, there are two 2.5" SSD slots for insertion of the removable hard disks.

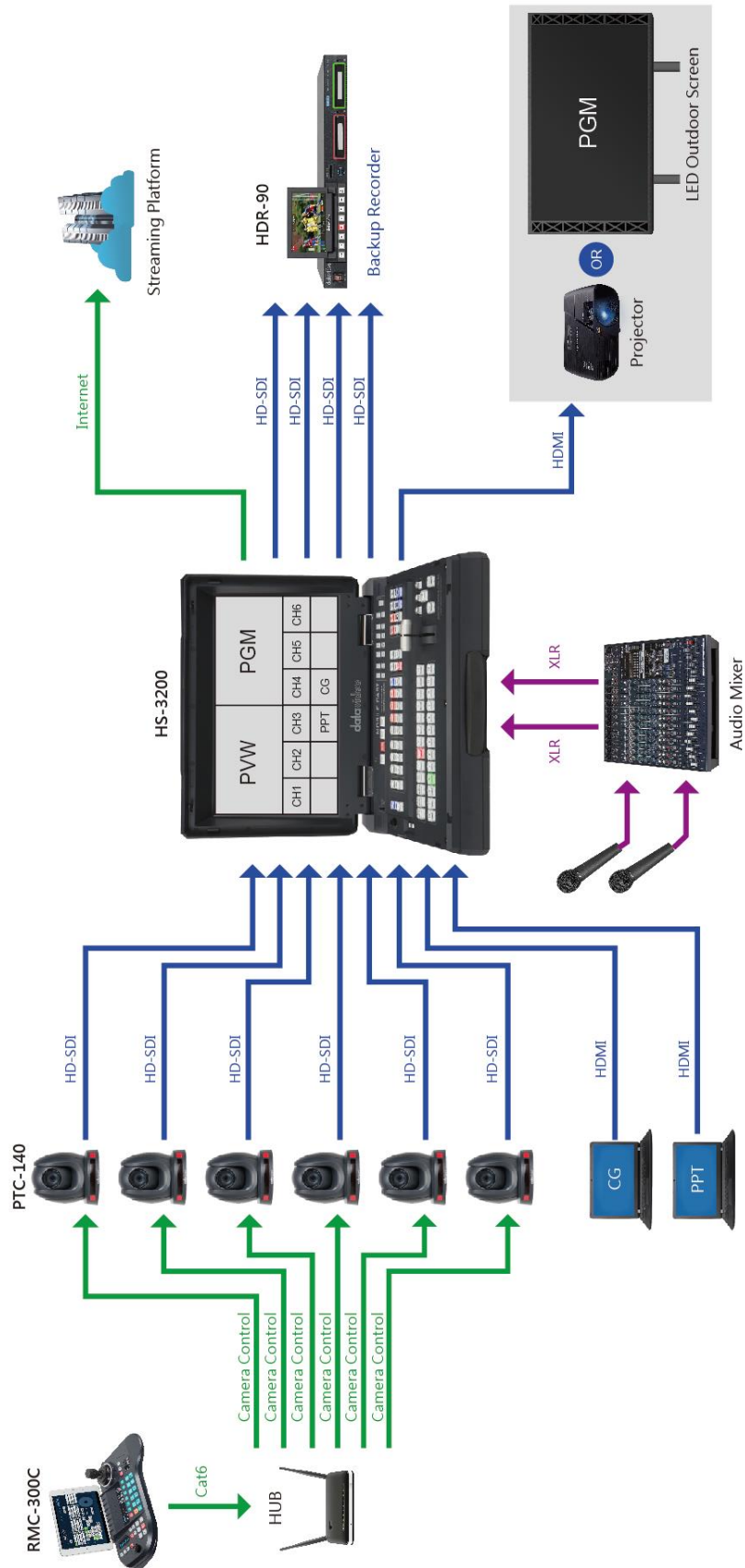
The HDR-90 can be configured to simultaneously record up to four HD streams and four 3G-SDI interfaces.

The HDR-90 can be controlled using the DVIP (Ethernet), GPI and RS-232 protocol, giving you the flexibility to use it in different applications. In addition, the HDR-90 supports black burst and tri-level sync signals. The closed caption function allows subtitles to be saved separately as metadata in .mov file format for quick post-edit.

1.1 Features

- Large 5" LCD touch screen for operating and monitoring
- Records compressed in 10 bit 4:2:2 ProRes
- UHD 4K recording over HDMI or SDI
- HD quad split display and 4 channel ISO recording
- Waveform and vector scope
- Records on two 2.5" SSDs
- 12G-SDI input x 1, 3G-SDI input x 3 and 12G-SDI output x 1
- HDMI 2.0 input x 1, HDMI 1.4 input x 1, HDMI 2.0 output x 1 and HDMI 1.4 output x 3
- XLR analog audio input x 2 and XLR analog audio output x 2
- Time code
- DVIP (Ethernet) and RS-232 control
- GPI control (Pulse triggered Record Start/Stop)
- Black burst and tri-level sync reference
- Closed caption

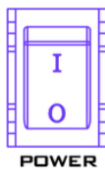
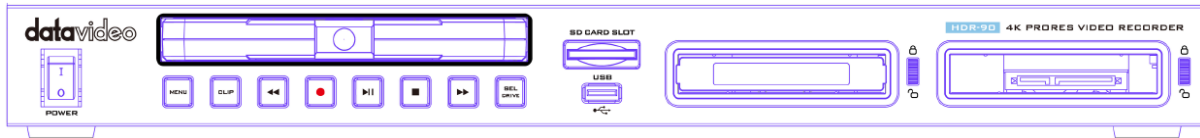
1.2 System Diagram



2. Connections and Control

This section provides an introductory overview of the device functions on front and rear panels.

2.1 Front Panel



Power On / Off Button

Push once to switch the HDR-90 **ON**/Push and hold for at least 6 seconds to switch the HDR-90 **OFF**.



Menu Button

This calls up the menu display on the touch screen. For more about using the menu, see [MENU](#).



CLIP Button

Press the “CLIP” button to enable clip management on the touch screen. For more about clip management, see [CLIP](#).



SEL DRIVE

The **SEL DRIVE** button selects the drive that you would like to record to. For more about drive installation, see [SSD Slots](#).



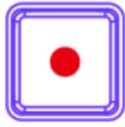
Stop Button

Press to stop playback or record.



Play / Pause Button

Press to play or pause playback. The status will be displayed on the 5” Touch Screen. For more about video playback, see [Dashboard](#).



Record Button

To start recording, press the **Record** button then the **Play/Pause** button. The status including the time code as well as the remaining recordable time will be displayed on the 5" Touch Screen. For more about video recording, see [Dashboard](#).

Note: HDR-90 will not record if no video signal is present.



Rew Button

In playback state, press this button to **Fast Rewind**.



Fwd Button

In playback state, press this button to **Fast Forward**.



USB Port

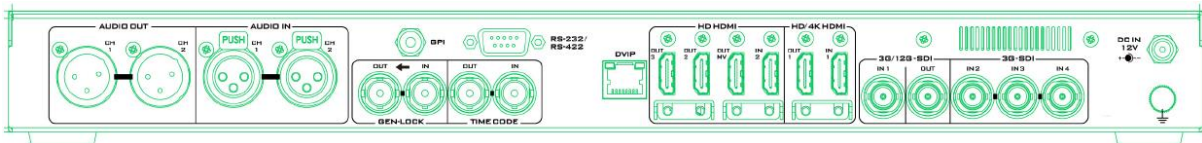
Reserved for future development.



SD Card Slot

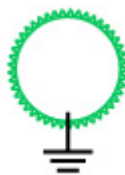
Reserved for future development.

2.2 Rear Panel



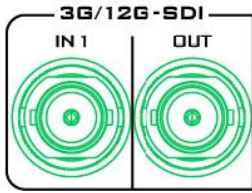
DC IN Socket

Connects the supplied 12V PSU to this socket. The connection can be secured by screwing the outer fastening ring of the DC In plug to the socket.



Grounding Terminal

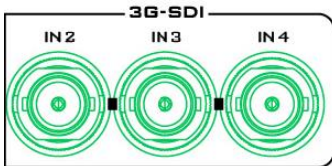
When connecting this unit to any other component, make sure that it is properly grounded by connecting this terminal to an appropriate point. When connecting, use the socket and be sure to use wire with a cross-sectional area of at least 1.0 mm².



3G*/12G**-SDI Input and Output

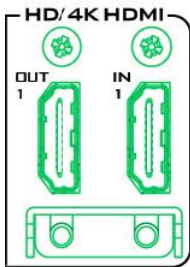
Allow input and output of SDI videos through the respective 3G/12G SDI interfaces.

Note: The device will NOT record if there is no video reference connected to input channel 1.



3G*-SDI Inputs

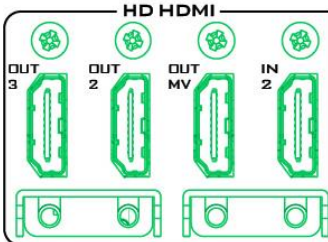
Allow input of SDI videos through three 3G SDI interfaces.



HD/4K-HDIM Input and Output

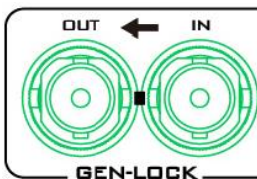
Allow input and output of HD/4K videos through the respective HDMI interfaces.

Note: The device will NOT record if there is no video reference connected to input channel 1.



HD-HDMI Outputs

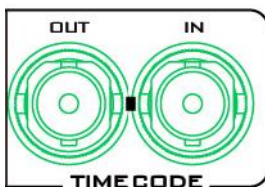
Connect external HDMI devices for playback of HD videos.



Genlock IN / OUT

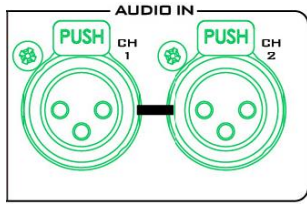
Use Black Burst or Tri-Level Mode as video reference when synchronizing other devices to the HDR-90.

Note: User needs to add a 75 ohm terminator if this is the last device of the Black Burst signal chain.



Time Code Signal IN /OUT

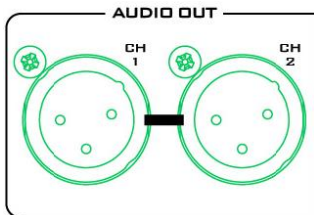
The user can select the time code source as internal or external. Set time code source to external when supplying an external Time Code source to this input port.



XLR Analog Audio IN

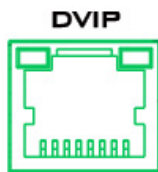
XLR IN Port for balanced audio connection.

Note: ISO recording refers to the ability to create isolated recordings of your camera inputs. These two audio channels will ONLY be recorded to video channel 1 when you perform ISO recording of 1080p videos connected to all four input channels.



XLR Analog Audio OUT

XLR OUT Port for audio channel 1/2 outputs and the volume is controlled by the volume knob on the front panel.



Ethernet Port

For remote control of the device.



GPI Control

The GPI socket can be used for simple external control. The recorder can accept pulse or level trigger inputs, which can trigger record or playback and pause commands.



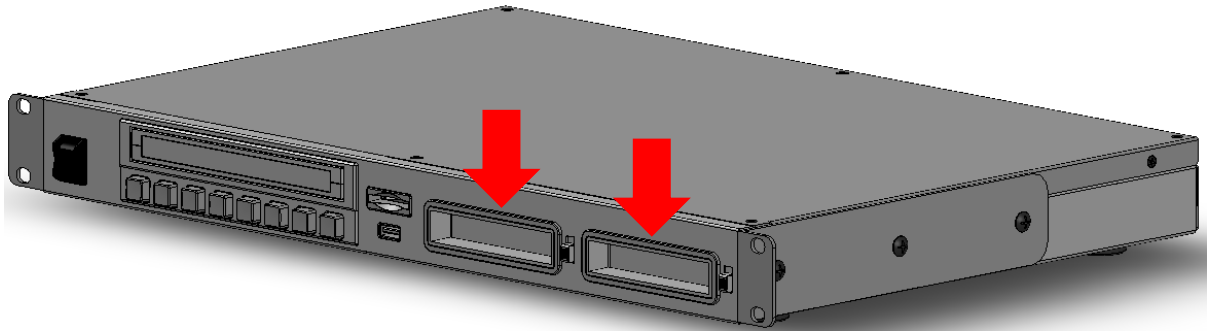
RS-232/422 Remote Control

*The 3G-SDI is known as the 3 Gb/s interface, but the actual bit rates are 2.97 Gb / s and 2.97 / 1.001 Gb / s. 3G-SDI supports several different mapping levels, as described in the SMPTE ST425-1 standard. These levels are called A, B-DL, and B-DS.

**The 12G-SDI is an SDI standard developed to support higher resolution, frame rate, and color fidelity. It provides four times the bandwidth of HD, carrying 12Gbps, making it ideal for the 4K 60p format.

3. SSD Slots

The SSD slots are located on the front panel.



The SSD must be installed in a removable disk enclosure (see [Install an SSD drive in a Removable Disk Enclosure](#)) before inserting into SSD slots. After disk insertion, make sure the drive is locked to avoid unintentional disk removal. Move the latch to the LOCK position. To remove the disk, unlock the drive then pull the disk out of the slot.

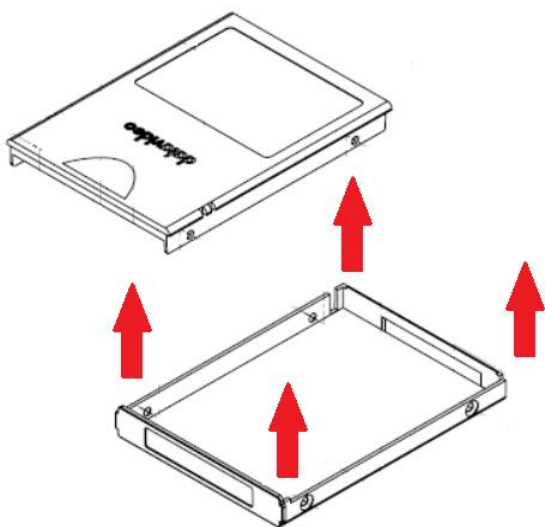
The slot LED indicators show disk status of SSD slots 1 and 2 respectively. Solid green light indicates normal disk function and flashing red light indicates that the HDR unit is accessing the disk (do not remove the disk while it is being accessed). The LED will be off if no disk is inserted or detected.



Note: HDR-90 only accepts Samsung 860 Pro SSD.

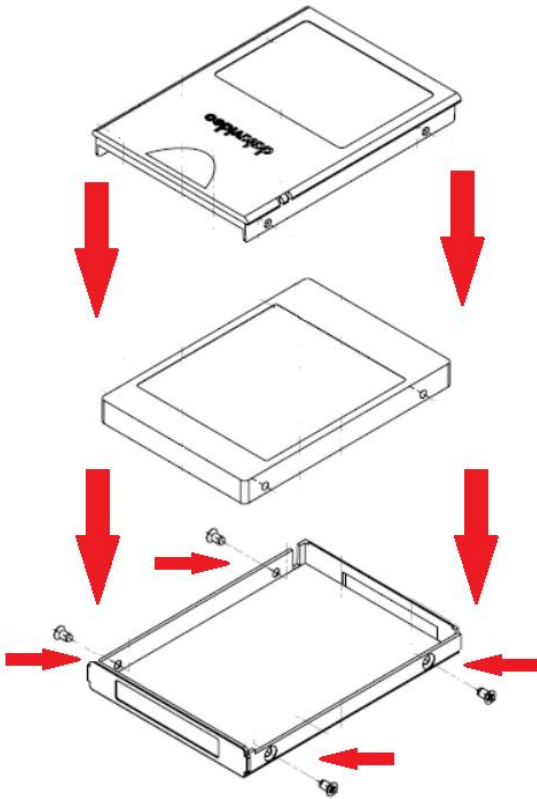
3.1 Install an SSD in a Removable Disk Enclosure

If your unit was delivered without a hard drive inserted, please follow the steps below to insert the hard disk into a drive enclosure before inserting into the HDR.

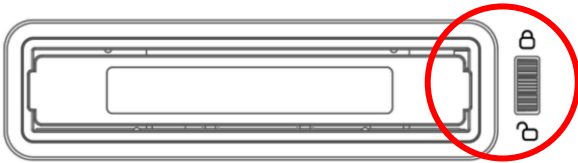


1. Remove the four screws on two sides of the SSD disk enclosure then lift the top plate.

2. As shown in the diagram on the left, place an SSD in the drive enclosure then re-secure the top plate of the drive enclosure using the four screws removed earlier.



3. Completion of disk drive enclosure assembly.



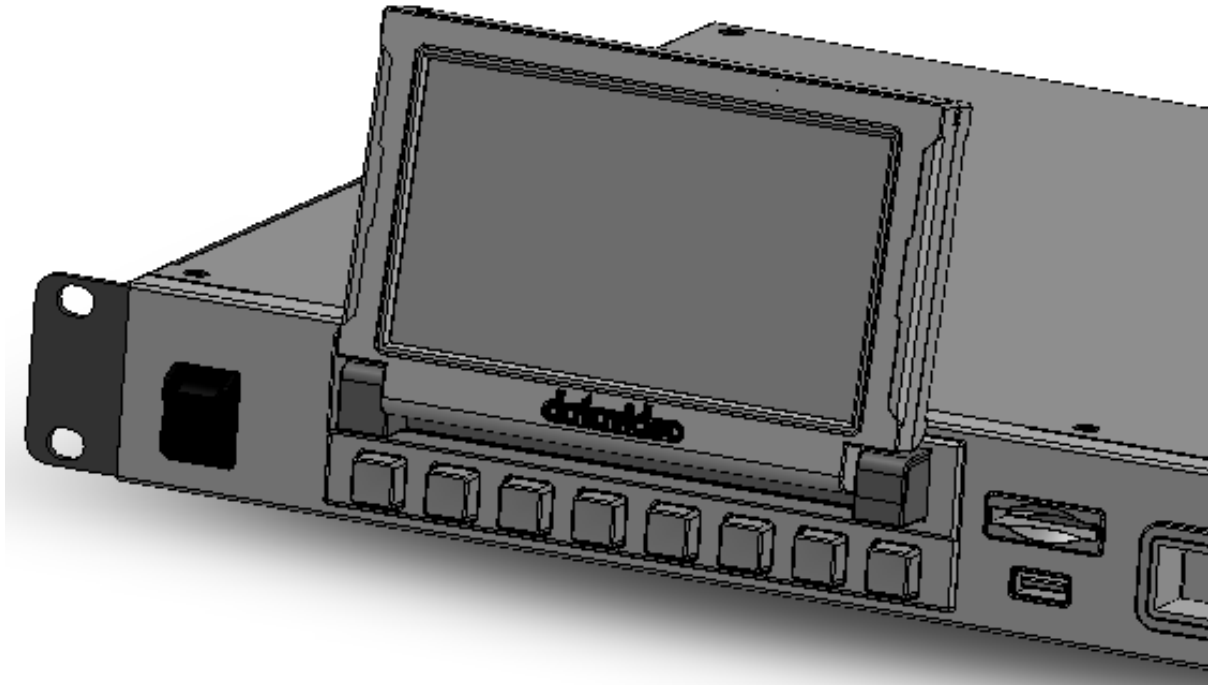
4. Push the drive enclosure into recorder as shown. Now move the locking latch from bottom to the top to secure the drive enclosure in place.

5. Switch ON the unit.

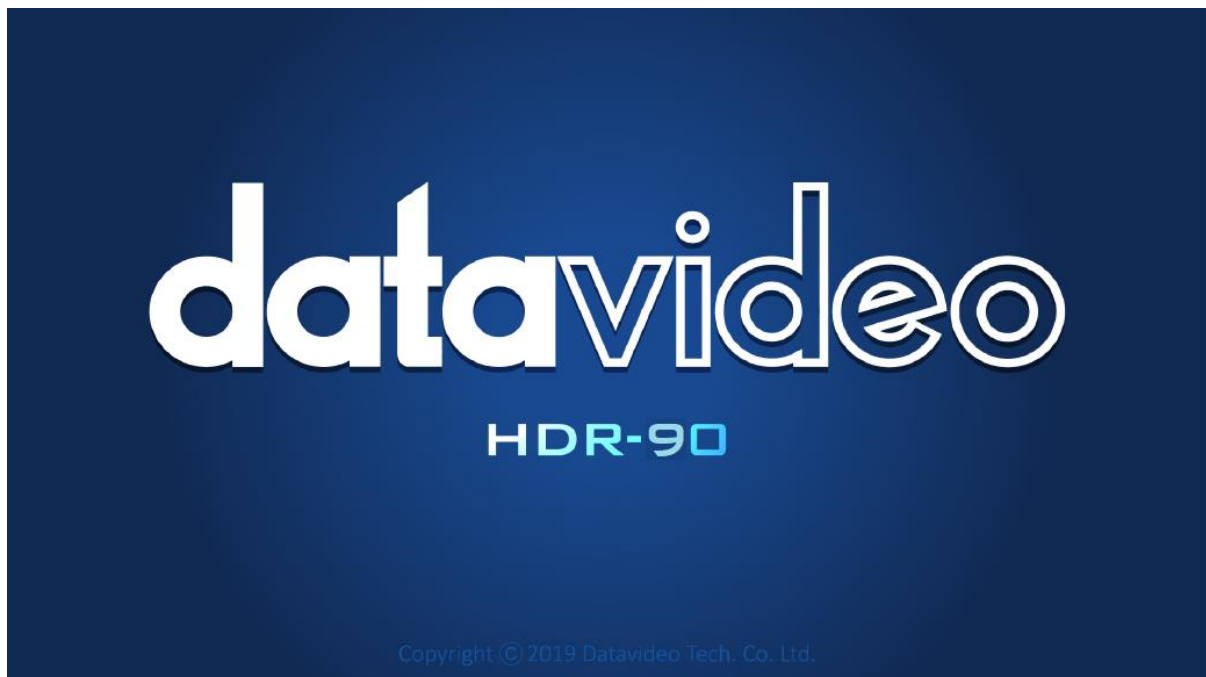
6. New drives will be formatted within the recorder upon first use. The status will displayed on the touch screen and will prompt the user as soon as the recorder becomes available for setup and use.

4. Human Machine Interface

The built-in 5 inch touch screen allows you to configure the record and system settings. In addition, the user can view saved clips and live video directly on the touch screen.

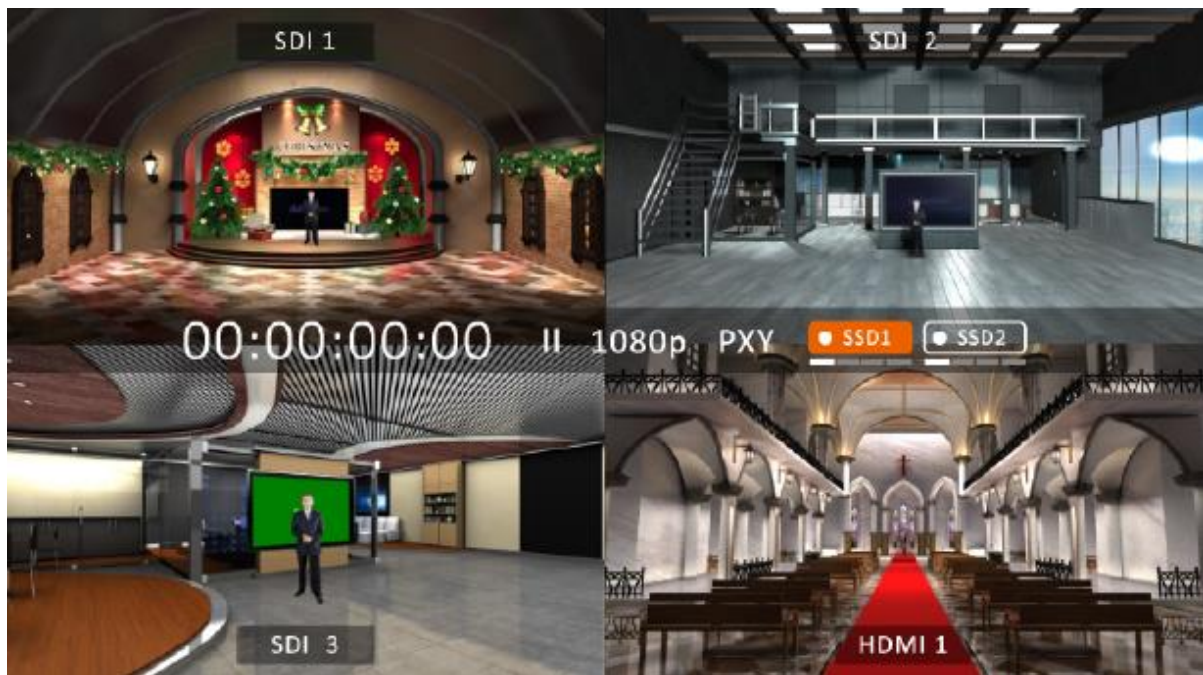


First make sure the SSD is inserted; see [SSD Slots](#) for instructions if you have not already done so. As the machine boots, you should see the boot-up screen as shown below.

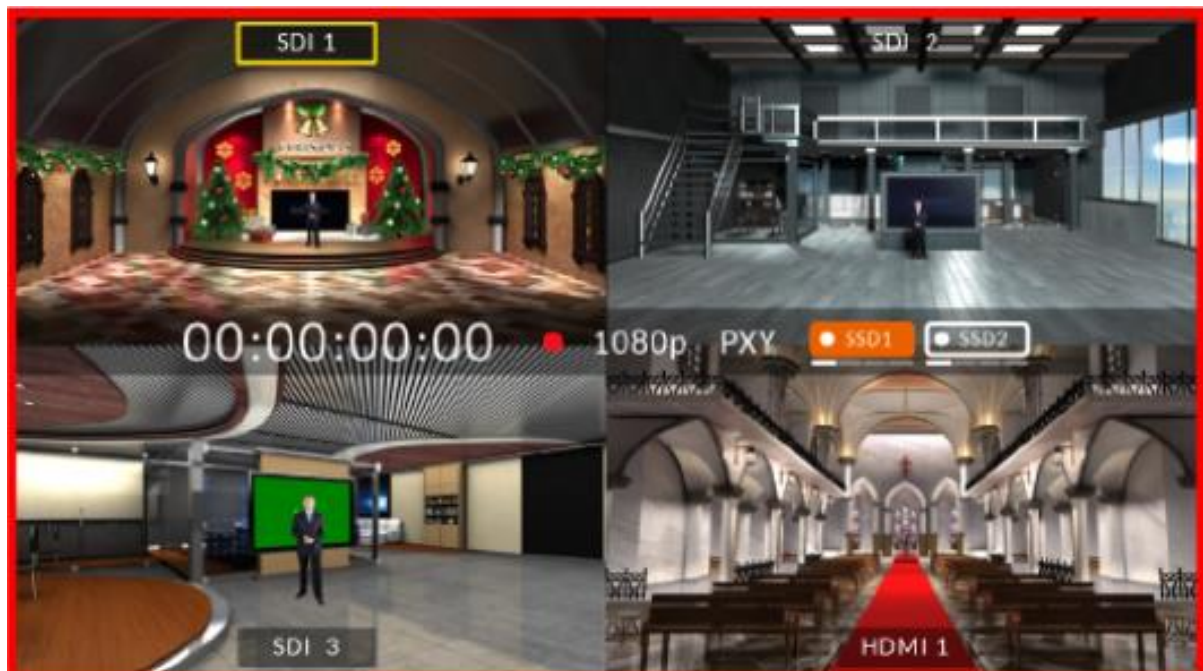


4.1 Dashboard

After the system boot-up is finished, the main screen will be displayed as shown below.



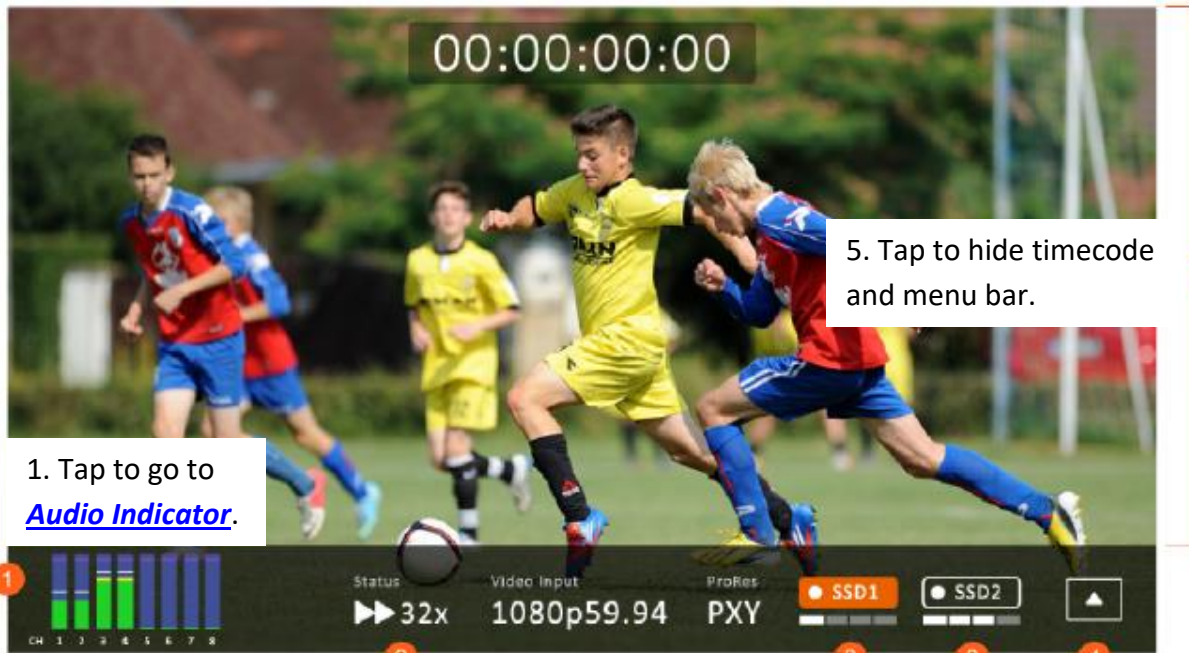
Push the **Record** button then the **Play/Pause** button to activate the record function. You should see the record status on the quad split screen as shown below.



On the quad split screen, tap one of the screens to switch between HDMI and SDI video sources.

To enter the full screen mode as shown below, tap the video source name.





1. Tap to go to [Audio Indicator](#).

2. Tap to set the [Play Speed](#).

3. Tap to show [Disk Information](#).

4. Tap to show [Sub-Menu](#).

5. Tap to hide timecode and menu bar.

In the full screen mode, you can either press the **Play/Pause** button to play the record clip or press the **Record** button → **Play/Pause** button to start recording.

Play State



Record State

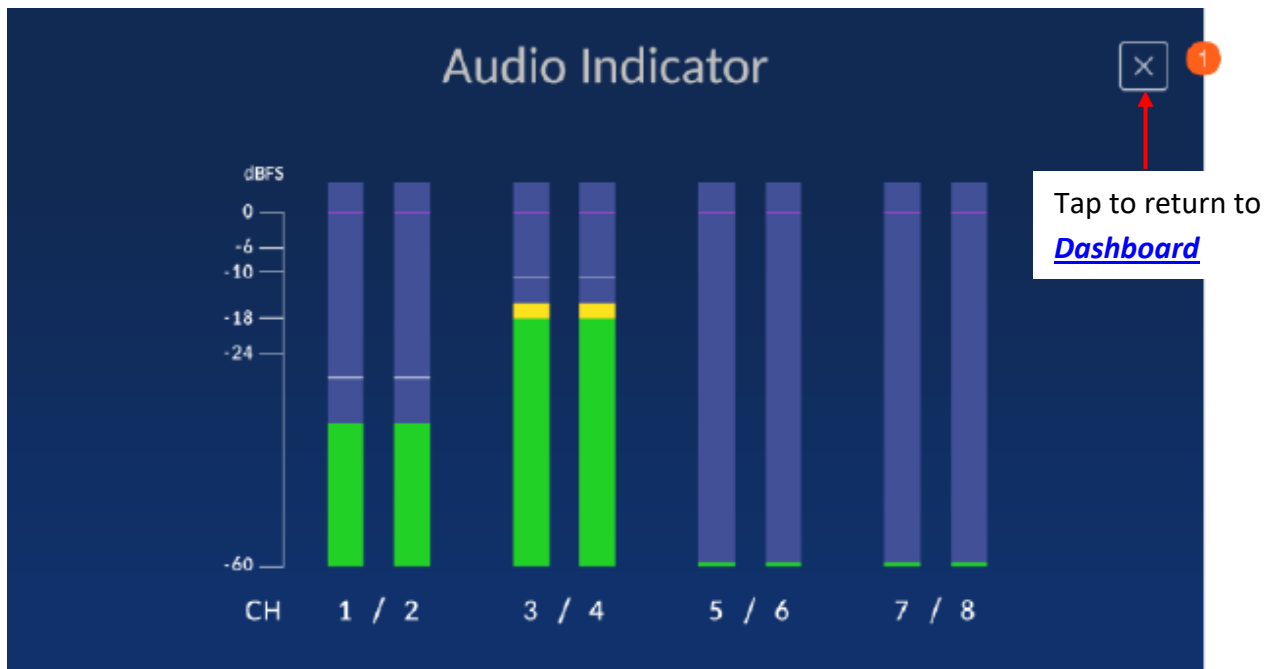


You will see the following prompt if **RECORD** fails.

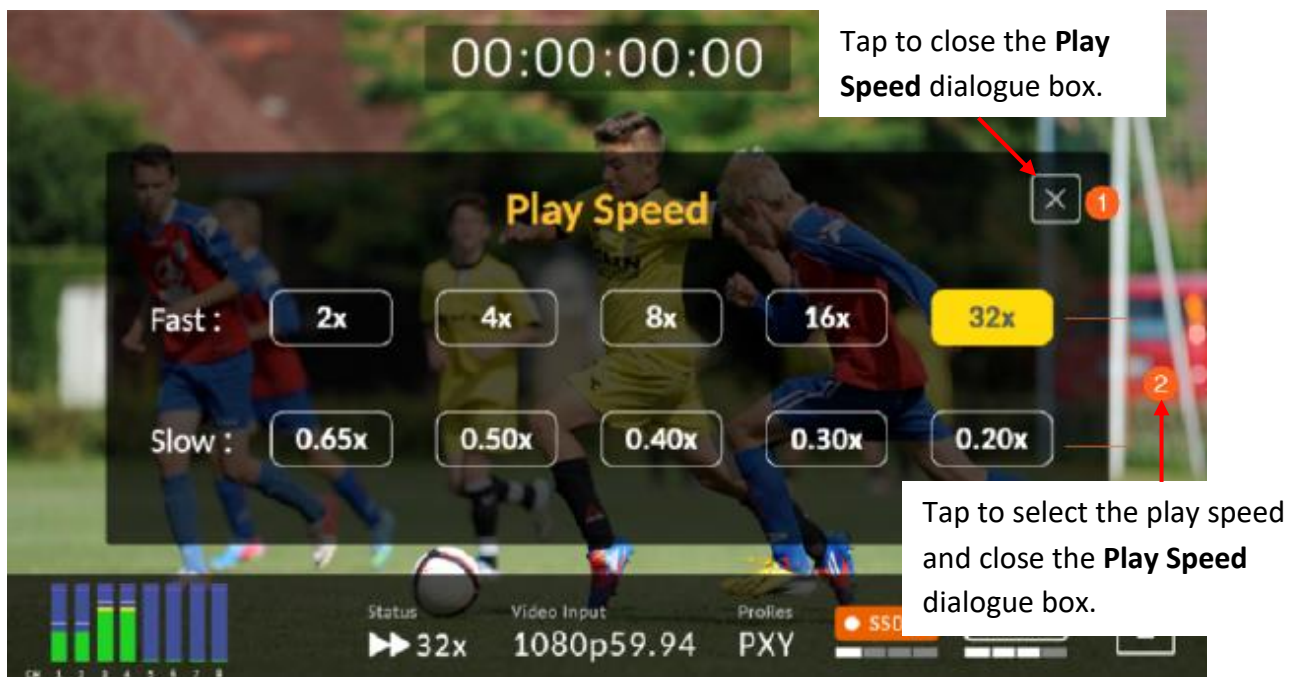
RECORD FAIL. PLEASE PRESS STOP KEY

4.1.1 Audio Indicator

The respective channel audio indicators are shown below.



4.1.2 Play Speed



4.1.3 Disk Information

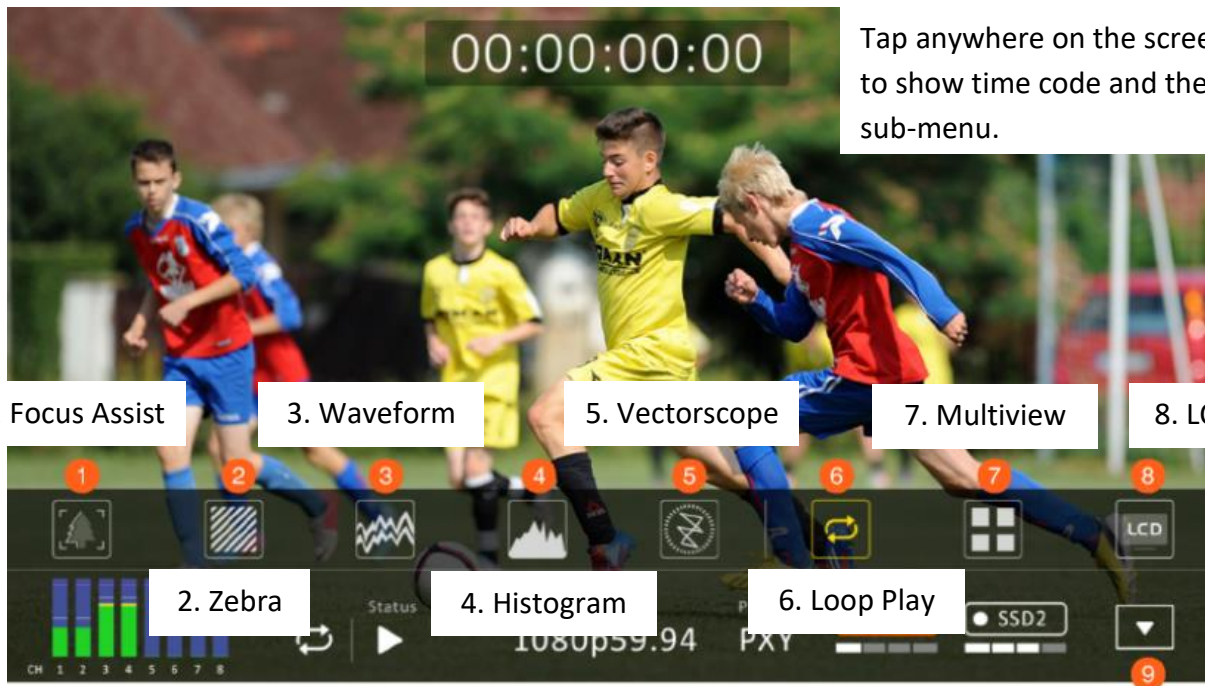


Tap SSD1 icon to display remaining recordable time and disk information. An example of the disk information is shown below.

SSD 1		SSD 2	
Total:	953 GB	Total:	953 GB
Free:	880 GB	Free:	953 GB
Available:	2hr4min	Available:	2hr15min

Note: If only SSD2 slot contains the hard disk, then the disk information will not be displayed.

4.1.4 Sub-Menu



Tap anywhere on the screen to show time code and the sub-menu.

9. Tap to hide timecode and menu bar.

Focus Assist

Enabling the Focus Assist enables the peaking filter which places color lines on edges of the subject of the focus in the image.

The **Focus Assist Level** determines the sensitivity of the filter. Setting the level to a high value means more areas will be highlighted including lower contrast areas. If the level is set to a low value, then only areas of high contrast will be highlighted.

The diagram below illustrates images with peaking filter applied to the subject of the focus. Note the red color of the outlines in each picture.

3. Tap to close

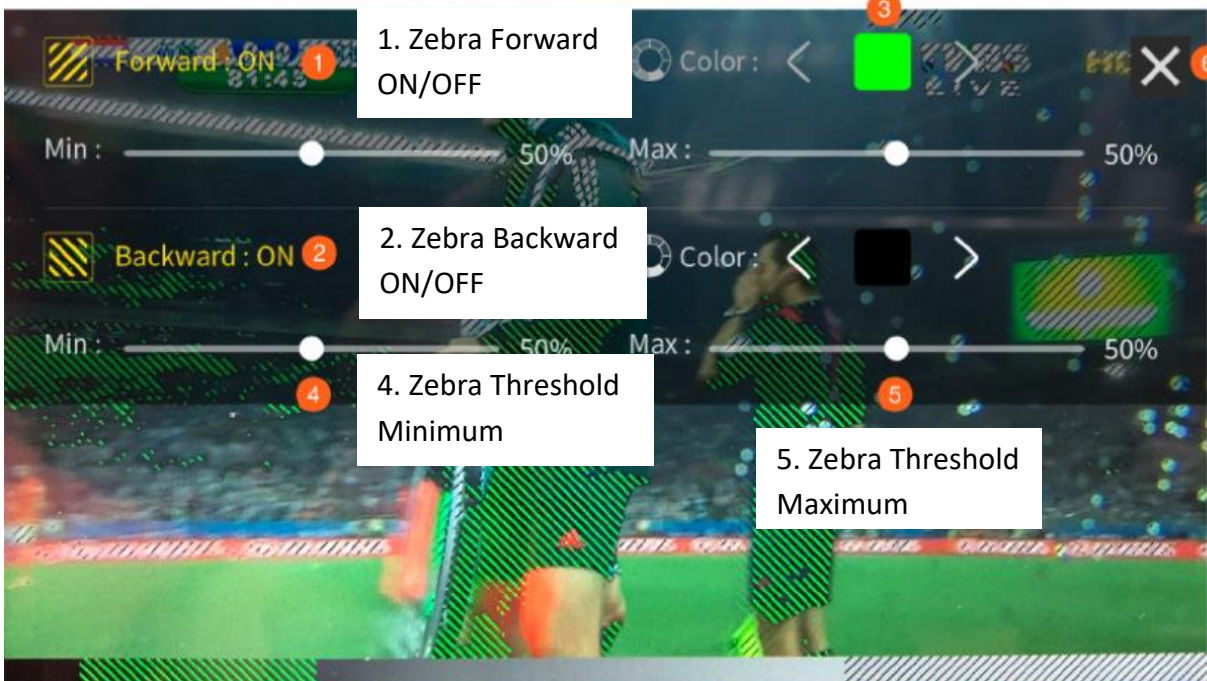


Zebra

Once the zebra function is turned ON, you will be able to see a zebra pattern superimposed over parts of the image that are exposed to a specific level.

3. Zebra Color

6. Tap to close

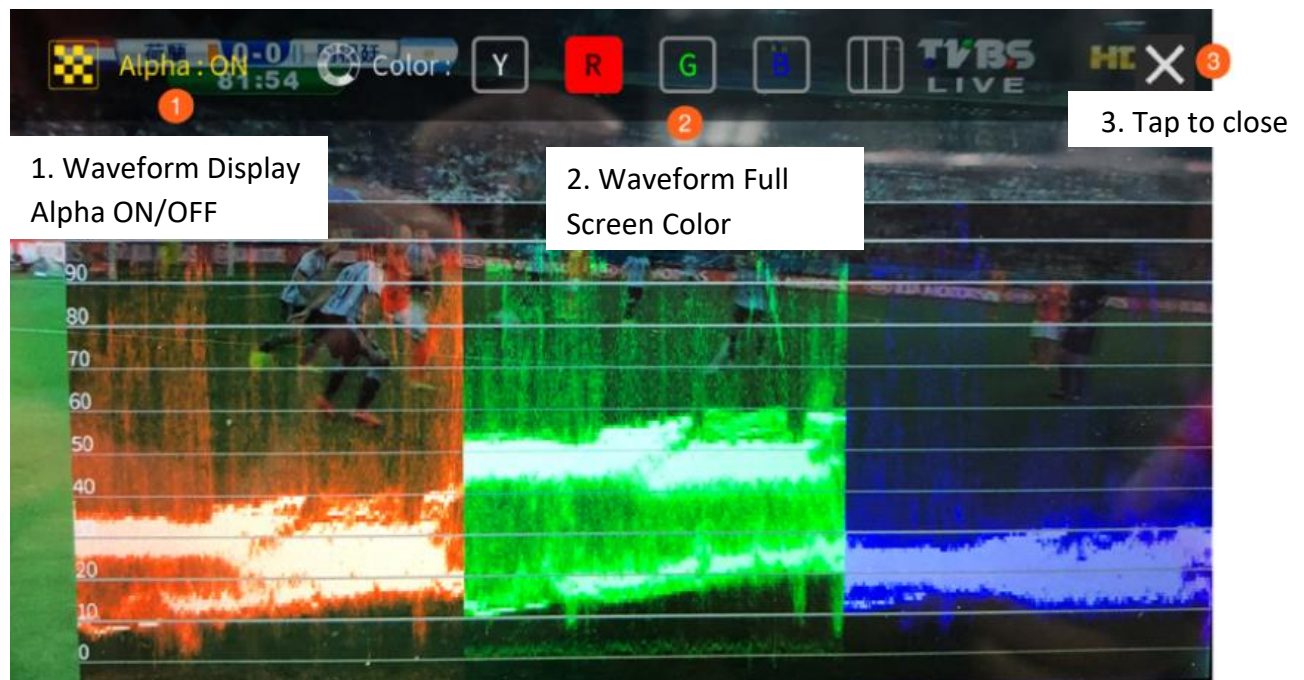


Default forward zebra pattern: Green

Default backward zebra pattern: Black

Waveform

Waveform monitoring consists of RGB and YCbCr waveforms which are used to measure the brightness, luminance and chroma of a video signal as shown in the diagram below.



Histogram

The RGB histogram is a great tool that helps you identify the image's overall exposure.

In any digital image, each individual color is made by combining red, green and blue lights with each light represented by its brightness level ranging from 0 to 255. Therefore every color produced in this way has a specific brightness value based on mixes of red, green and blue throughout the image and these brightness values of all the different colors in an image are represented in a histogram which is known as the RGB histogram.

Vectorscope

The vectorscope is used to measure the color information such as **Hue** and **Saturation** in a video image.

Hue: The color markers are red, magenta, blue, cyan, green, and yellow. The proximity of a signal to one of the markers tells you what color it is.

Saturation: A vectorscope shows you how saturated your color is and how far away the signal is from the center indicates how saturated the color is. For example, if the color is close to one of those boxes, then that means that color in the image is very saturated.

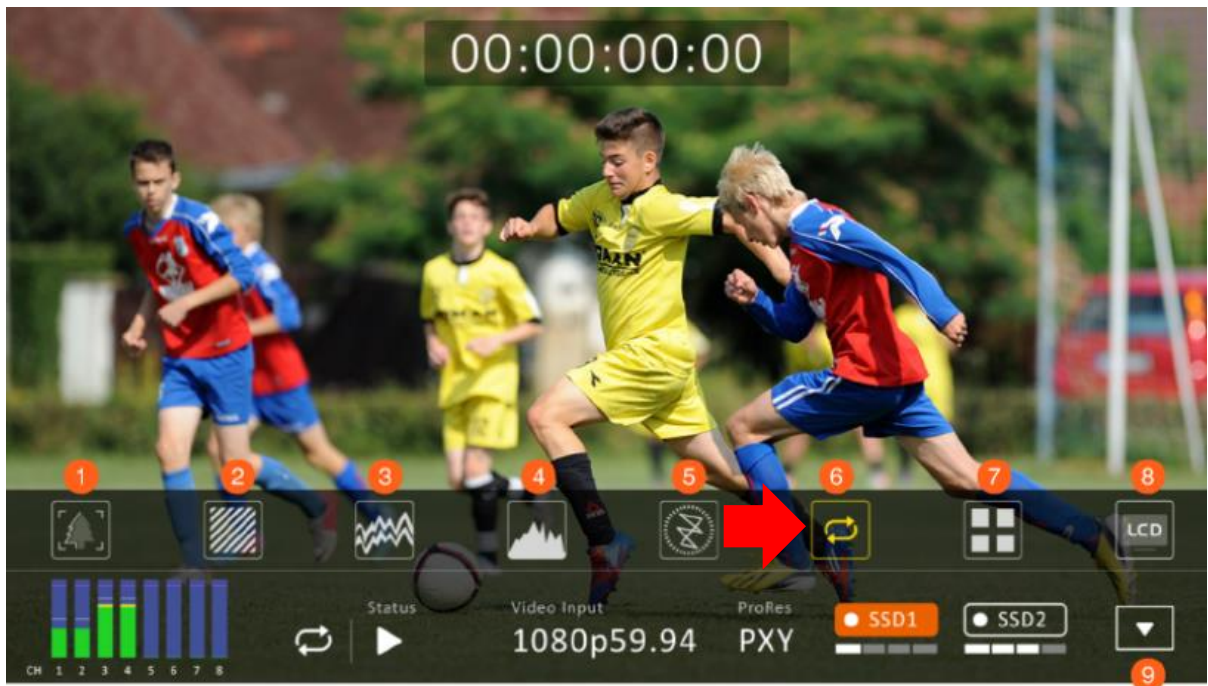
Intersecting lines: The line going up towards the yellow and red colors is the skin tone line on which the skin color should fall regardless of the person's race.



1. Vector Scope
Multi-Color ON/OFF

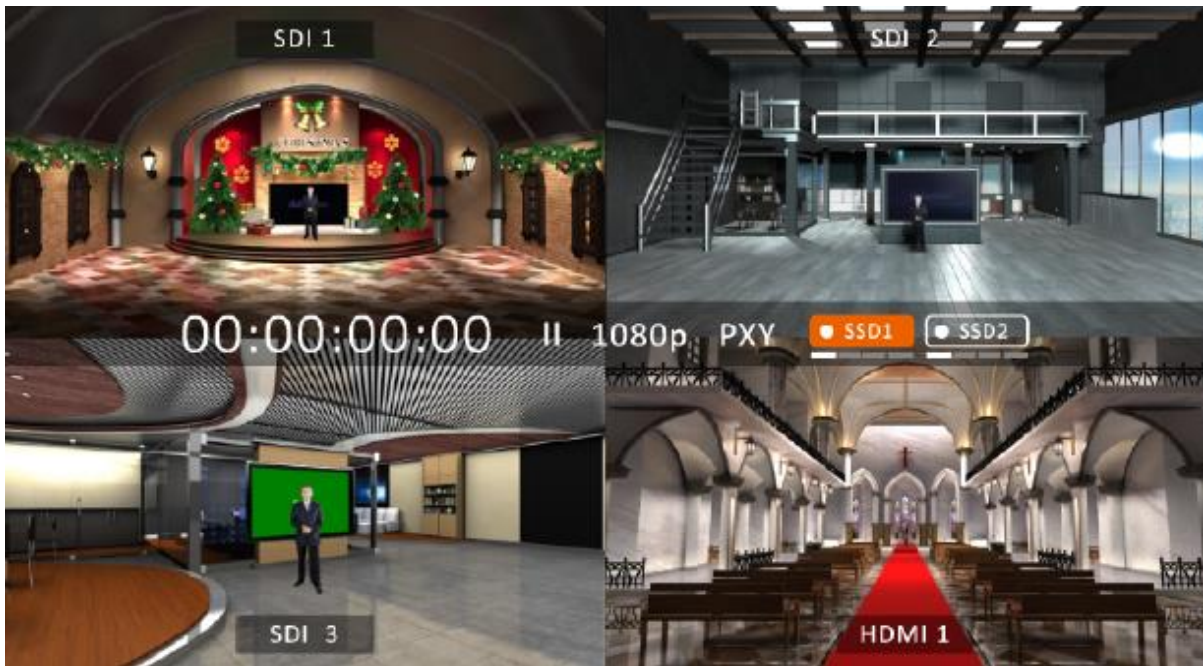
Loop Play

Tap the loop play icon to repeat the current video playback.

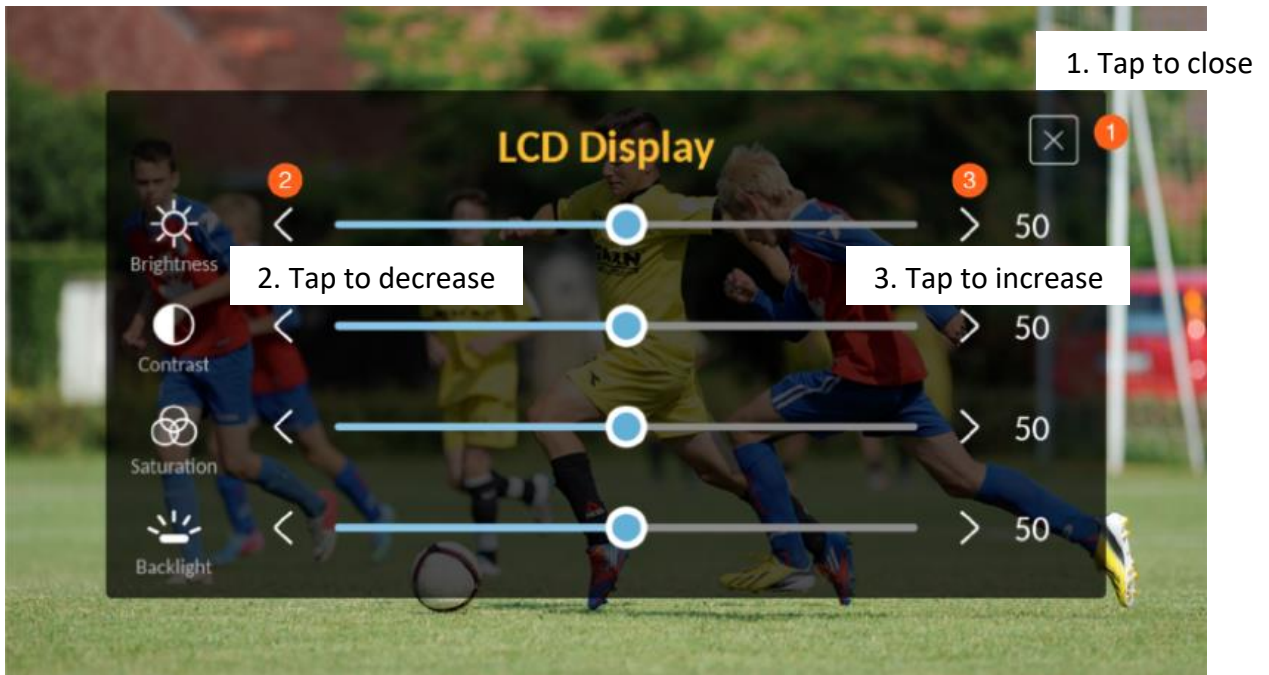


Multiview

Tap the Multiview icon to switch to Multiview Display.

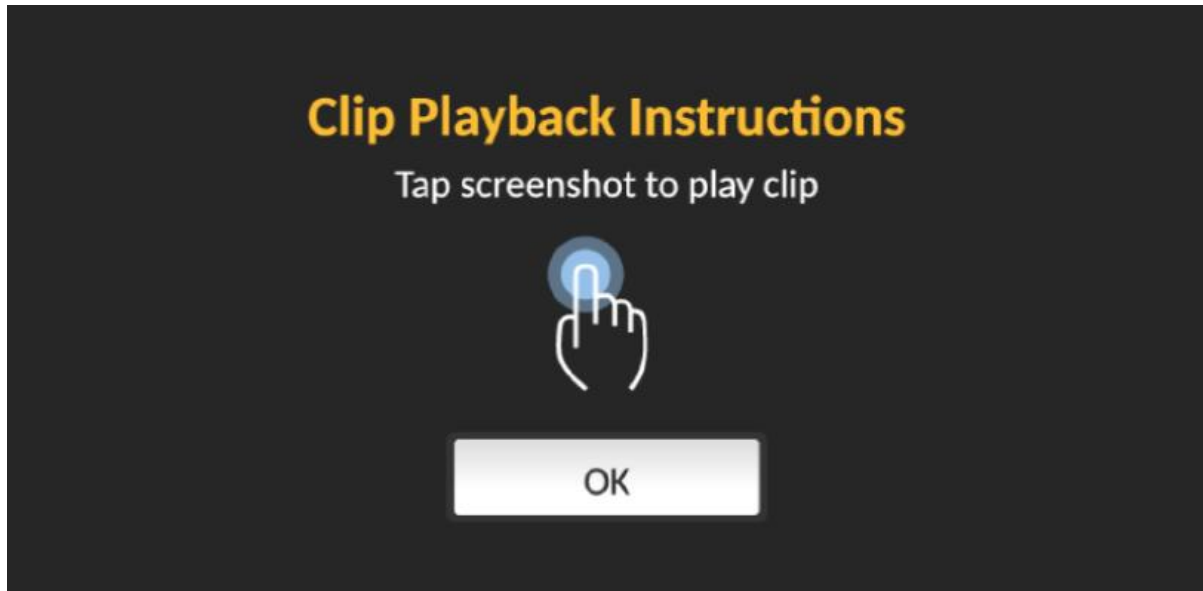


LCD Display



4.2 CLIP


Pressing the **CLIP** button should bring up the clip management screen on the 5" touch screen as shown below. Tapping OK will take you to the clip thumbnails page.



Bin with Multiple Clips
The bin contains more than one clip

Tap once to play the clip

Tap to go to next page



The image shows a grid of six video clip thumbnails arranged in two rows of three. Each thumbnail includes a soccer action shot, a timestamp, and technical details like resolution and SSD. A trash bin icon is located at the bottom left, and a status bar at the bottom right shows "98/99". Red arrows with numbered callouts (1-5) point to specific UI elements: 1 points to the right navigation arrow, 2 points to a clip thumbnail, 3 points to another clip thumbnail, 4 points to the trash bin icon, and 5 points to the "98/99" page indicator.

Clip Deletion
Tap to delete the clip

Current page number/Total number of pages

4.2.1 Bin with Multiple Clips

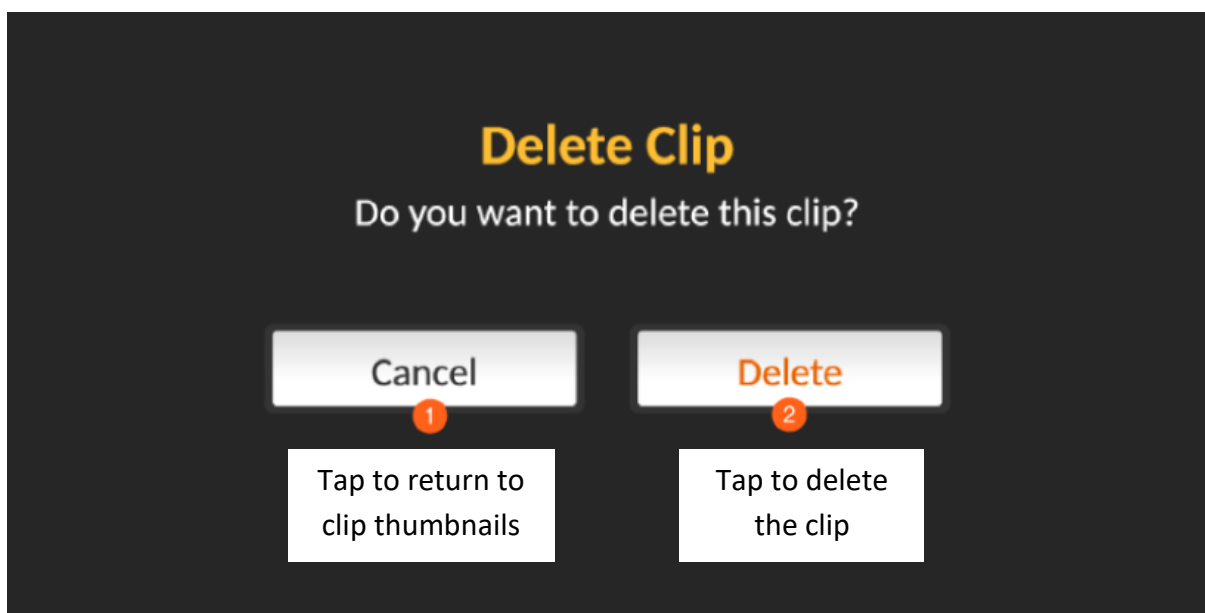
On the screen showing clip thumbnails, after tapping the clip thumbnail that has multiple clips, you should see the following screen. Double tap one of them to play the clip.



4.2.2 Single Clip Deletion

To delete a particular clip on the screen showing clip thumbnails, first tap one of the clip thumbnails then tap the **Delete** button. When you see the screen below, tap “**Delete**” to confirm the deletion and “**Cancel**” to return to the clip thumbnail screen.

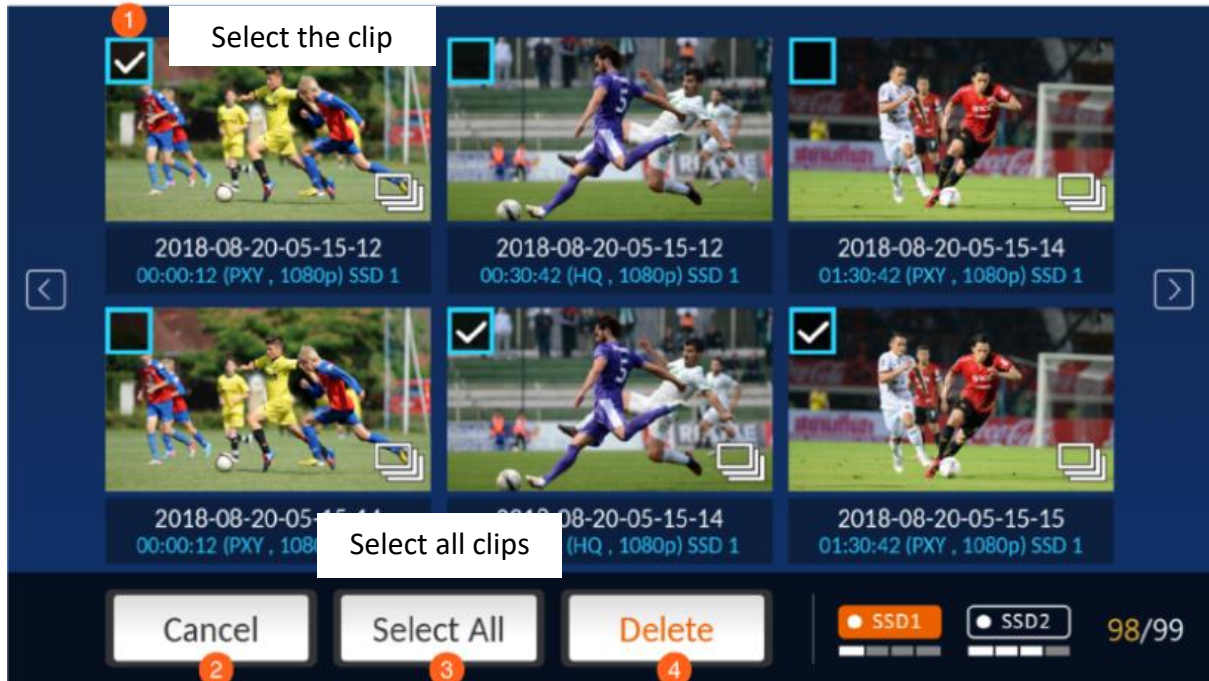
Note: Deletion of a single clip file should not take more than 10 seconds. It should take more than one minute to delete multiple clip files.



4.2.3 Multiple Clip Deletion

On the clip thumbnail screen, tap and hold until the screen below appears then select the clips that you would like to delete. You can also tap the “**Select ALL**” button to select all six clip files. Tap the **Delete** button to delete the selected clip(s).

Note: The “**Select All**” button selects all the clip files shown on the current page only.

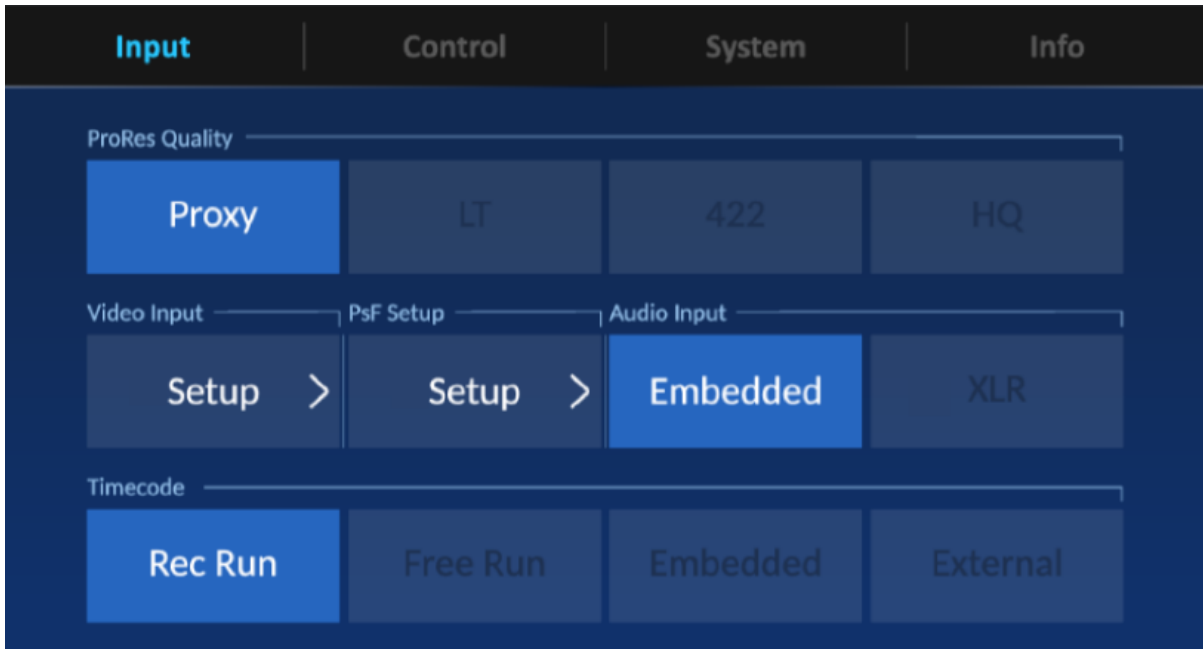


Cancel to return to previous screen

Delete selected clips

4.3 MENU

Pressing the **MENU** button should bring up the menu screen on the human machine interface as shown below.

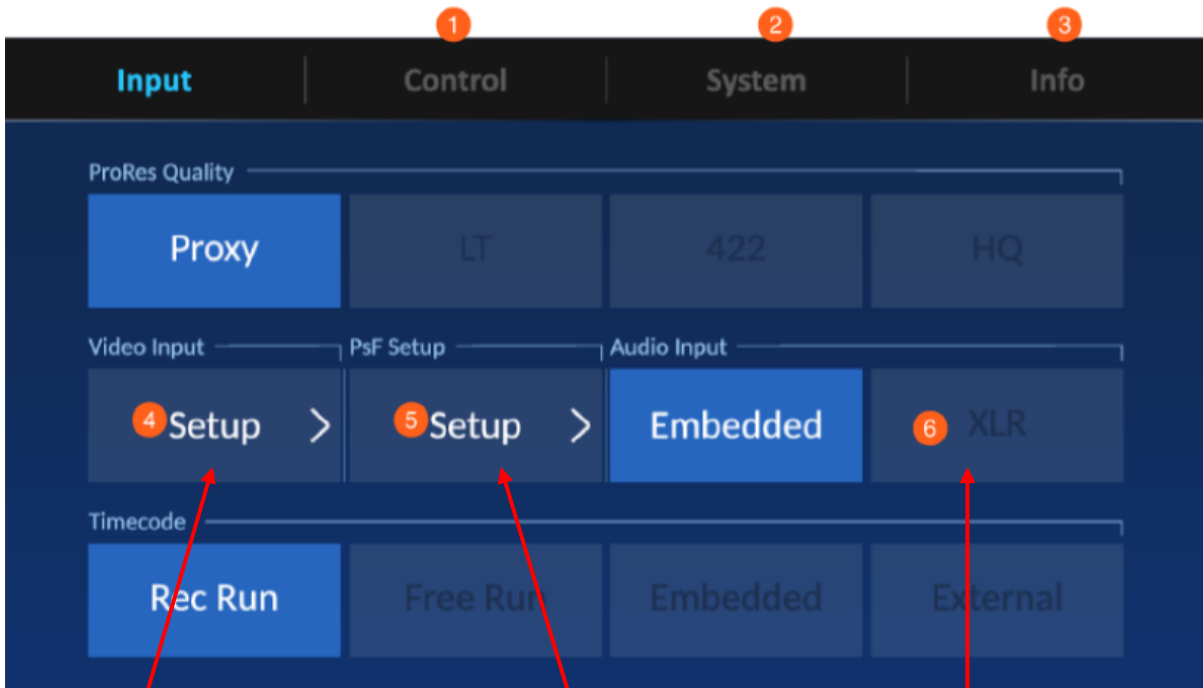


4.3.1 Input

1. Tap to open [Control](#) Setting page

2. Tap to open [System](#) Setting page

3. Tap to open [Info](#) page



4. Tap to enter [Input Channel Setup](#)

5. Tap to enter [PsF Setup](#)

6. Tap to enter [XLR Setup](#)

ProRes Quality

Select the ProRes quality that meets the requirement of your application. The options are described below.

HQ 4:2:2

A higher-data-rate version of ProRes 422 that preserves visual quality at the same high level as ProRes 4444, but for 4:2:2 image sources. With widespread adoption across the video post-production industry, ProRes 422 HQ offers visually lossless preservation of the highest-quality professional HD video that a single-link HD-SDI signal can carry. This codec supports full-width, 4:2:2 video sources at 10-bit pixel depths, while remaining visually lossless through many generations of decoding and re-encoding. The target data rate of ProRes 422 HQ is approximately 220 Mbps at 1920 x 1080 and 29.97 fps.

Standard 4:2:2

A high-quality compressed codec offering nearly all the benefits of ProRes 422 HQ, but at 66 percent of the data rate for even better multistream, real-time editing performance. The target data rate of ProRes 422 is approximately 147 Mbps at 1920 x 1080 and 29.97 fps.

LT 4:2:2

A more highly compressed codec than Apple ProRes 422 Standard, with roughly 70 percent of the data rate and 30 percent smaller file sizes. This codec is perfect for environments where storage capacity and data rate are at a premium. The target data rate of Apple ProRes 422 LT is approximately 102 Mbps at 1920 x 1080 and 29.97 fps.

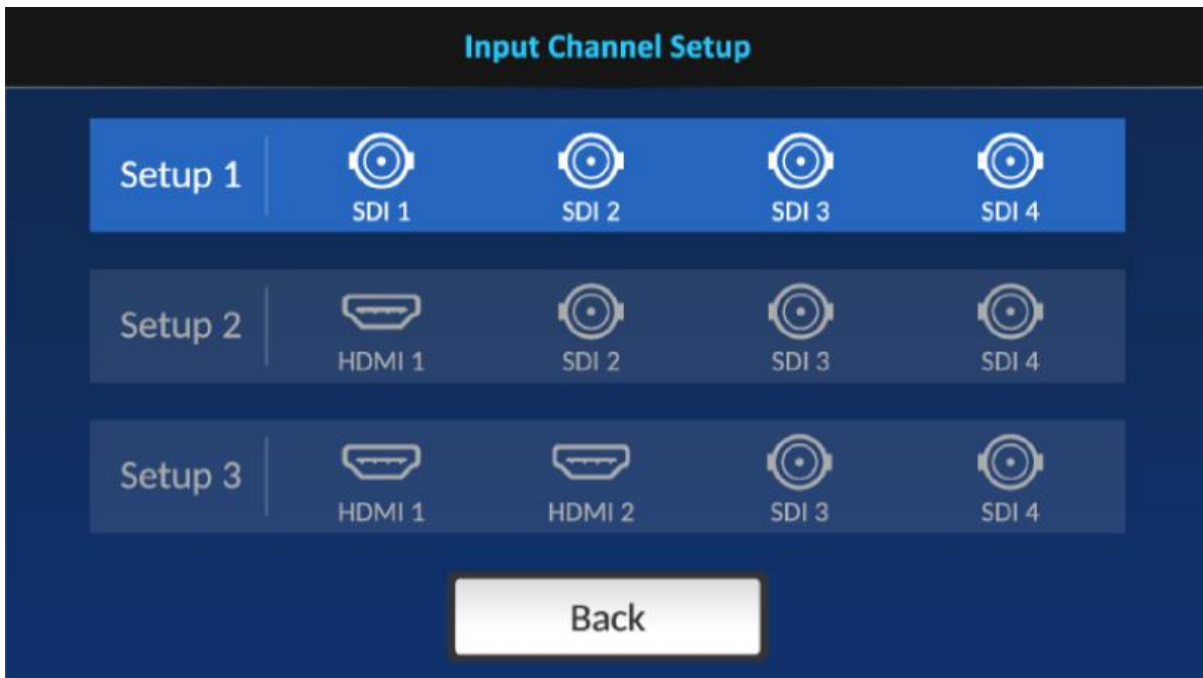
Proxy 4:2:2

An even more highly compressed codec than ProRes 422 LT, intended for use in offline workflows that require low data rates but full-resolution video. The target data rate of ProRes 422 Proxy is approximately 45 Mbps at 1920 x 1080 and 29.97 fps.

Input Chanel Setup

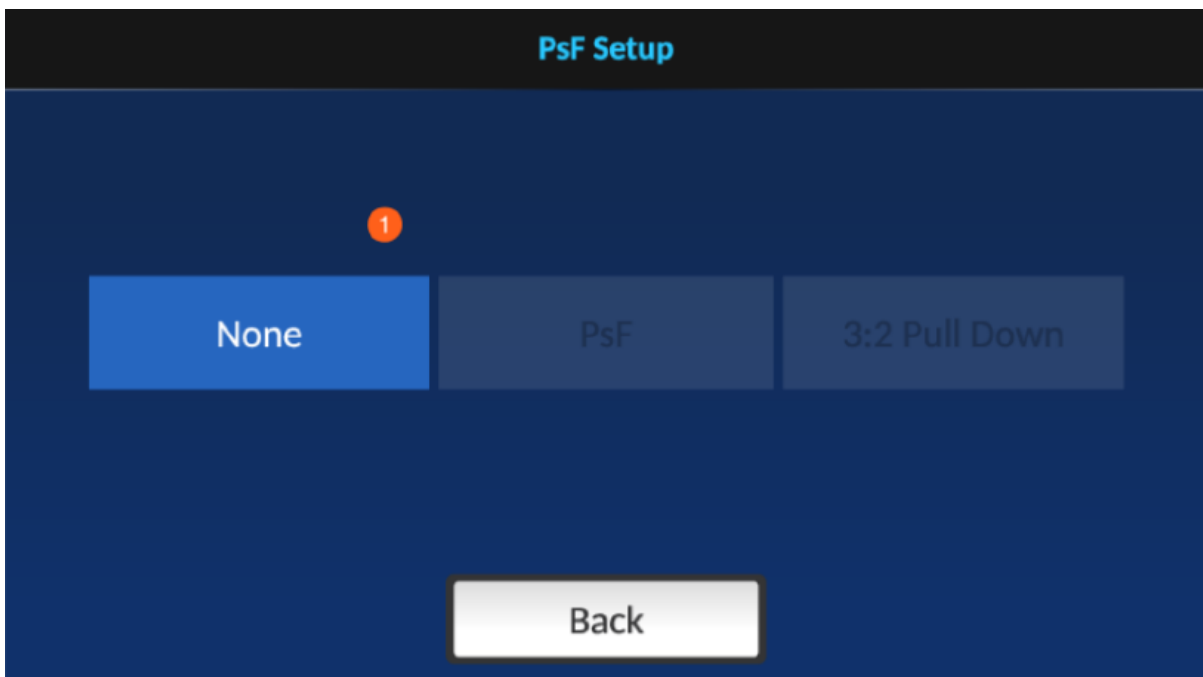
Tap one input channel setup to select an input combination. Also make sure that input channel 1 has been connected of a video source. If input channel 1 is left unconnected, you might experience a black screen or incorrect display on the built-in LCD touch screen.

Note: The Record function will fail if video reference is connected to input channel 1.



PsF Setup

Select a recording format on this page.



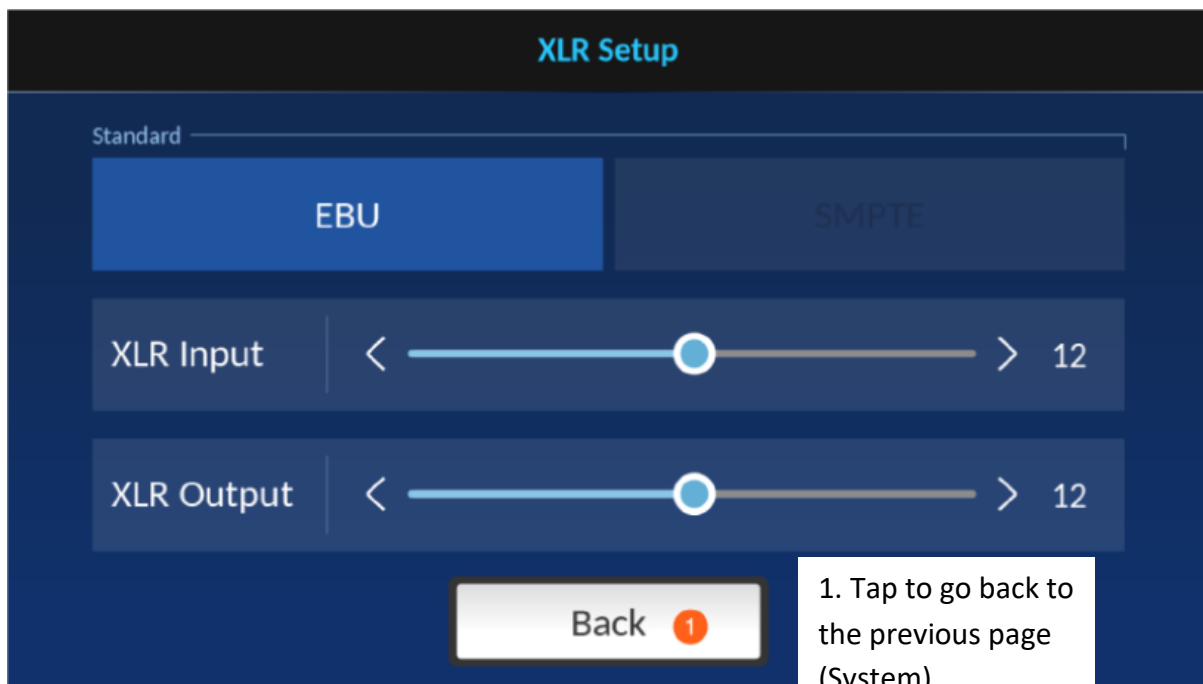
Select **None** if you want to record a 1080i video source in 1080i format.

PsF stands for Progressive segmented Frame, which allows you to record a 1080i60 video source in 1080p30 format. Also enable **PsF** if you are recording a PsF video source.

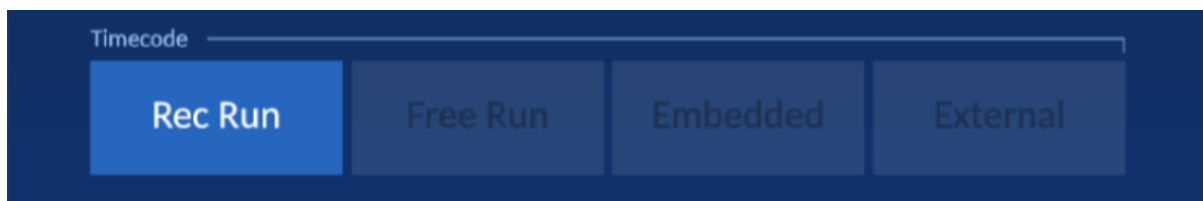
3:2 Pull Down allows you to record a 1080i59.94 video source in 1080p23.97 format.

XLR Setup

The XLR Setup page allows you to select the audio format and set the audio level for XLR input/output.



Time Code

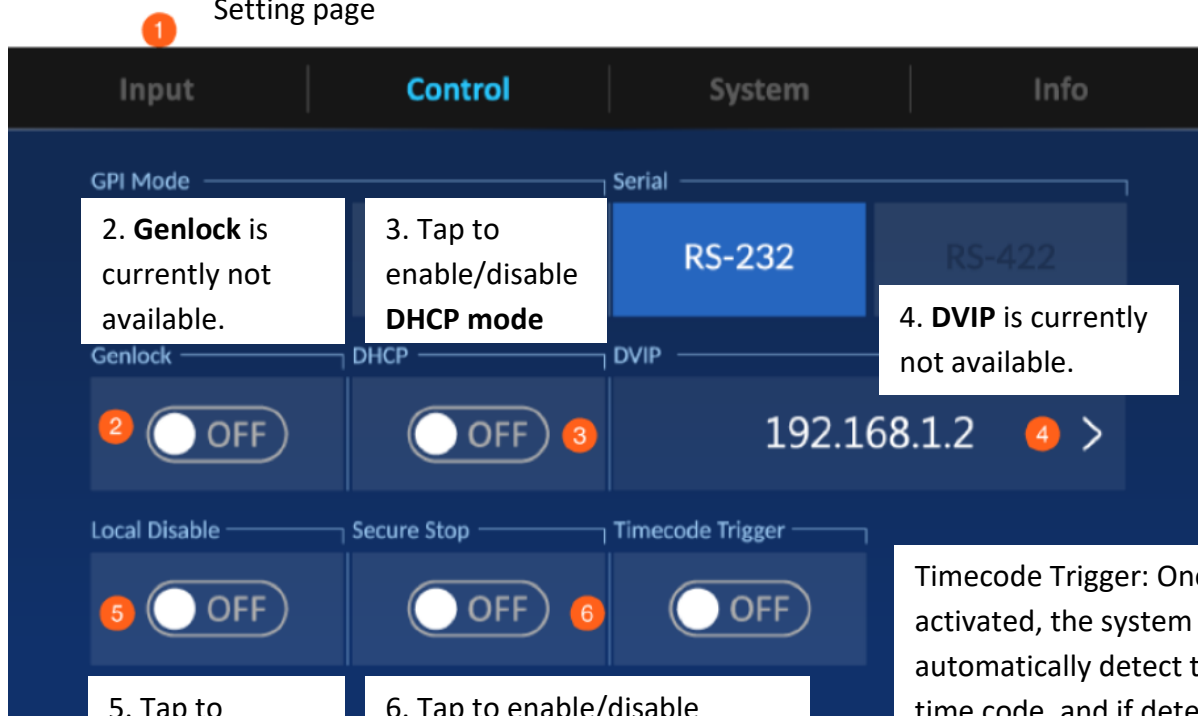


Various time code options are described as follows:

- Rec Run: Time code runs during video recording.
- Free Run: Time code runs automatically.
- Embedded: Video embedded time code
- External: Linear (or Longitudinal) Timecode (LTC)

4.3.2 Control

1. Tap to open [Input](#) Setting page



2. Genlock is currently not available.

3. Tap to enable/disable DHCP mode

4. DVIP is currently not available.

5. Tap to enable/disable local control

6. Tap to enable/disable secure stop

Timecode Trigger: Once activated, the system will automatically detect the time code, and if detected, the HDR unit will then start recording.

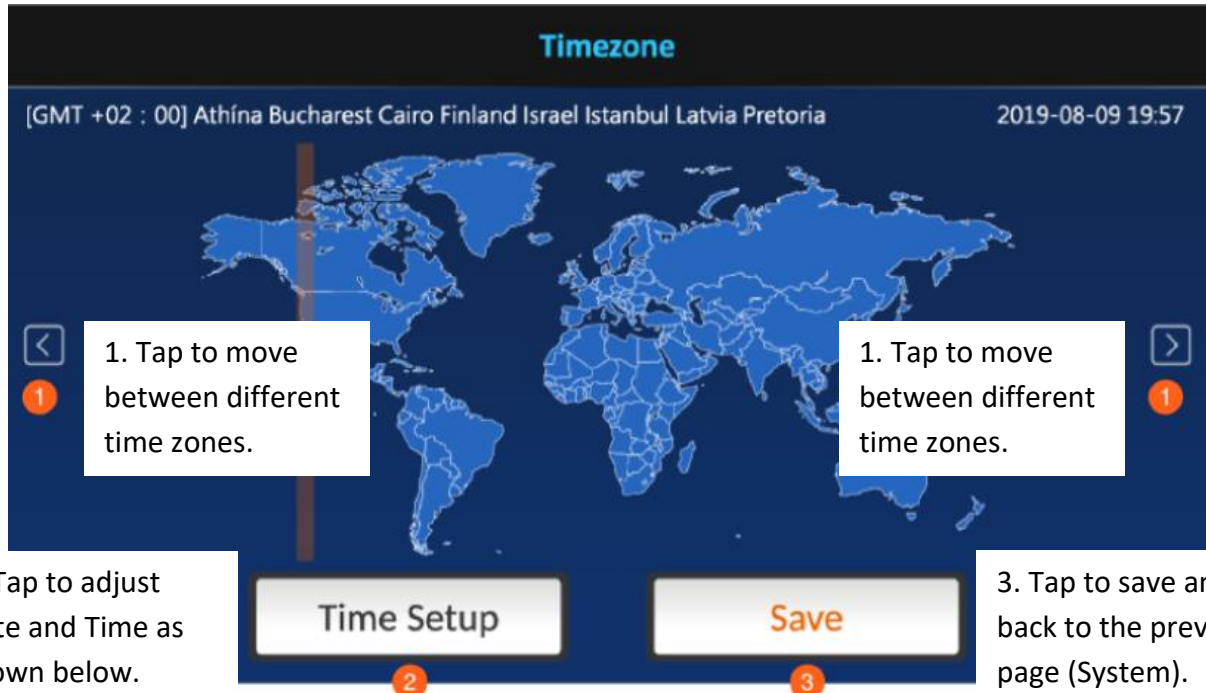
Note: Once the secure stop is enabled, you have to hold down the Record button for 3 seconds to stop recording.

4.3.3 System



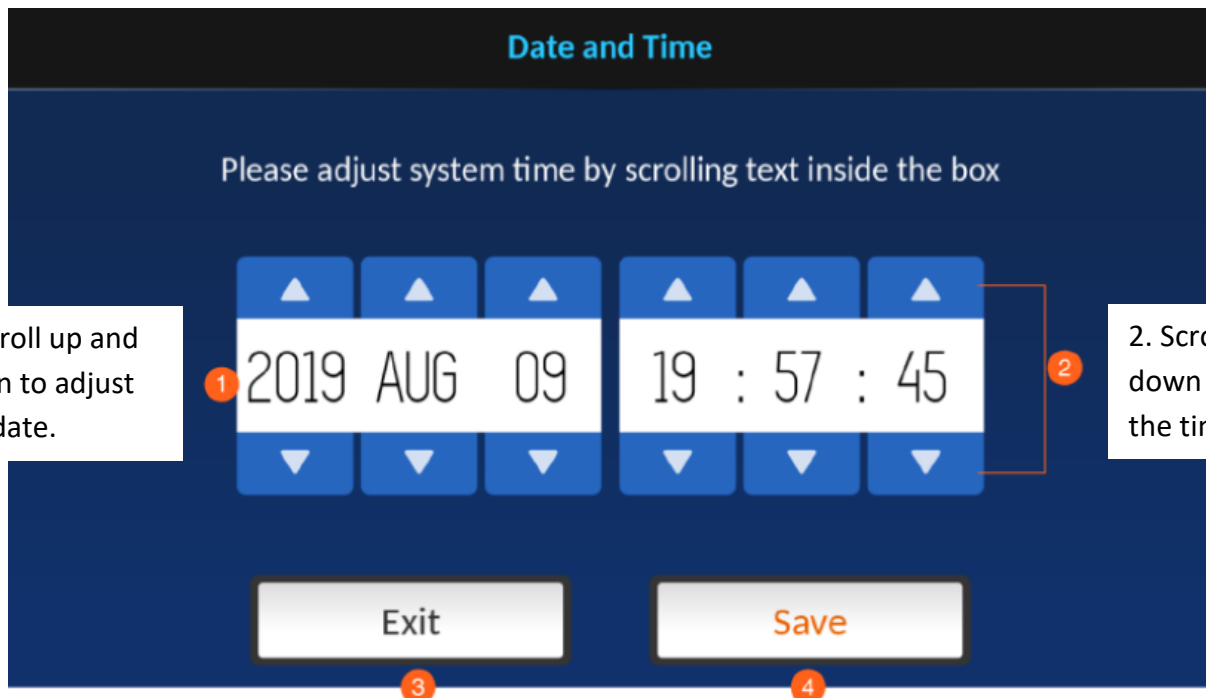
1. Tap to enter [Time Zone Setting](#) page.
2. Tap to [format the SSD](#).
3. Tap to enter [XLR Setup](#) page.
4. Tap to activate [factory reset](#).

Time Zone



2. Tap to adjust Date and Time as shown below.

3. Tap to save and go back to the previous page (System).



1. Scroll up and down to adjust the date.

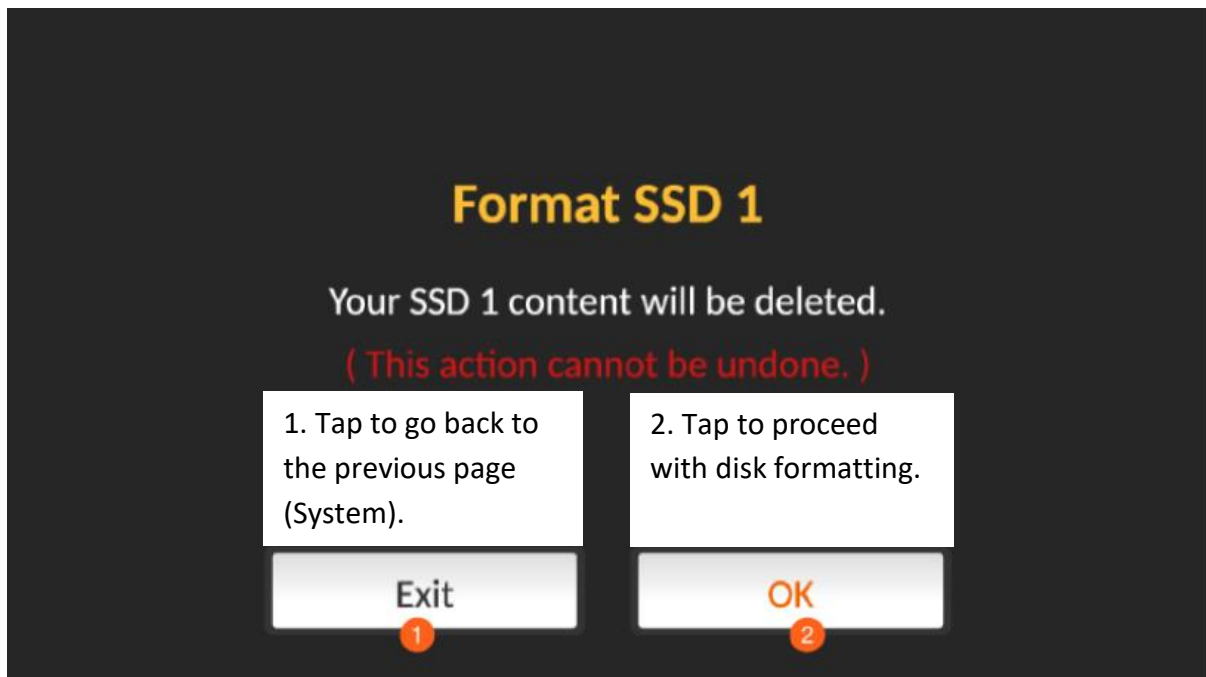
2. Scroll up and down to adjust the time.

3. Tap to go back to the previous page (Time Zone).

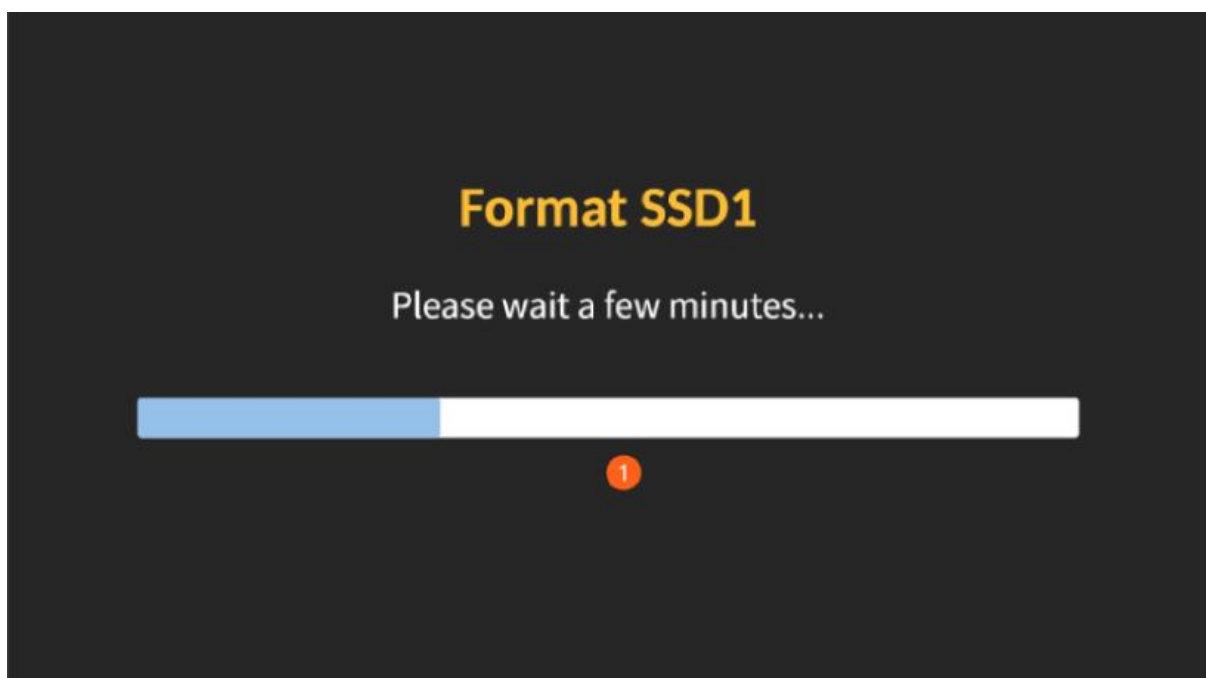
4. Tap to save the new settings and go back to the previous page (Time Zone).

Format SSD

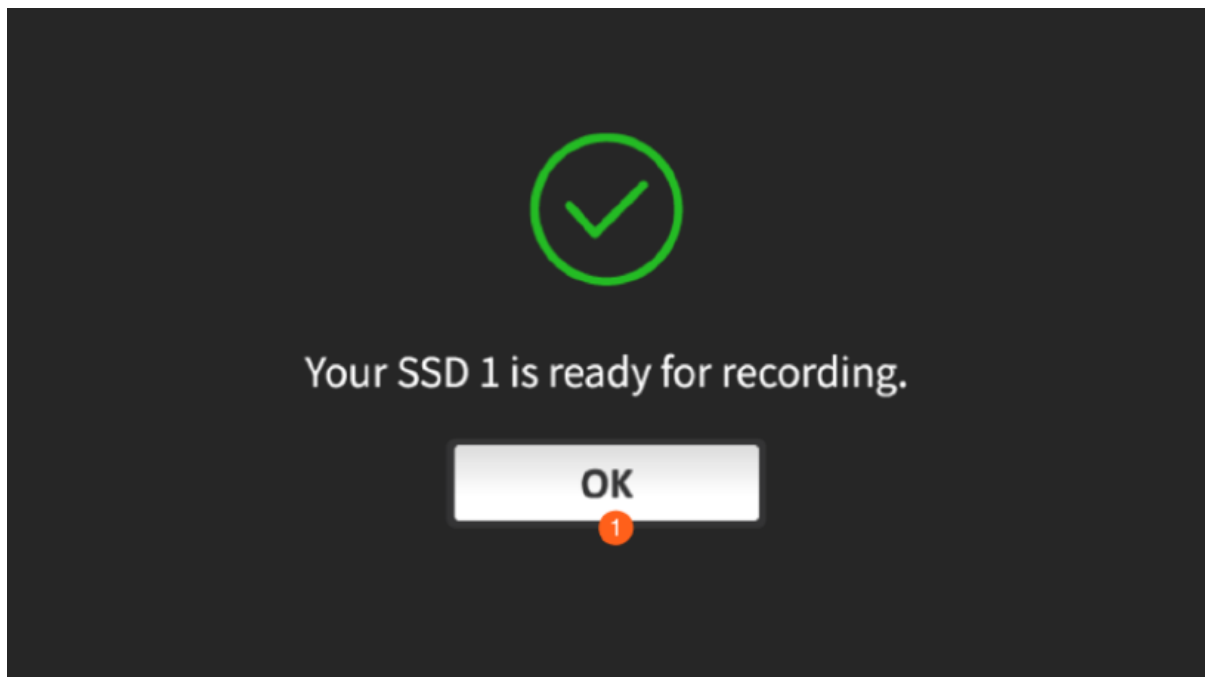
Tap to format the inserted SSD and you will see the prompt shown below.



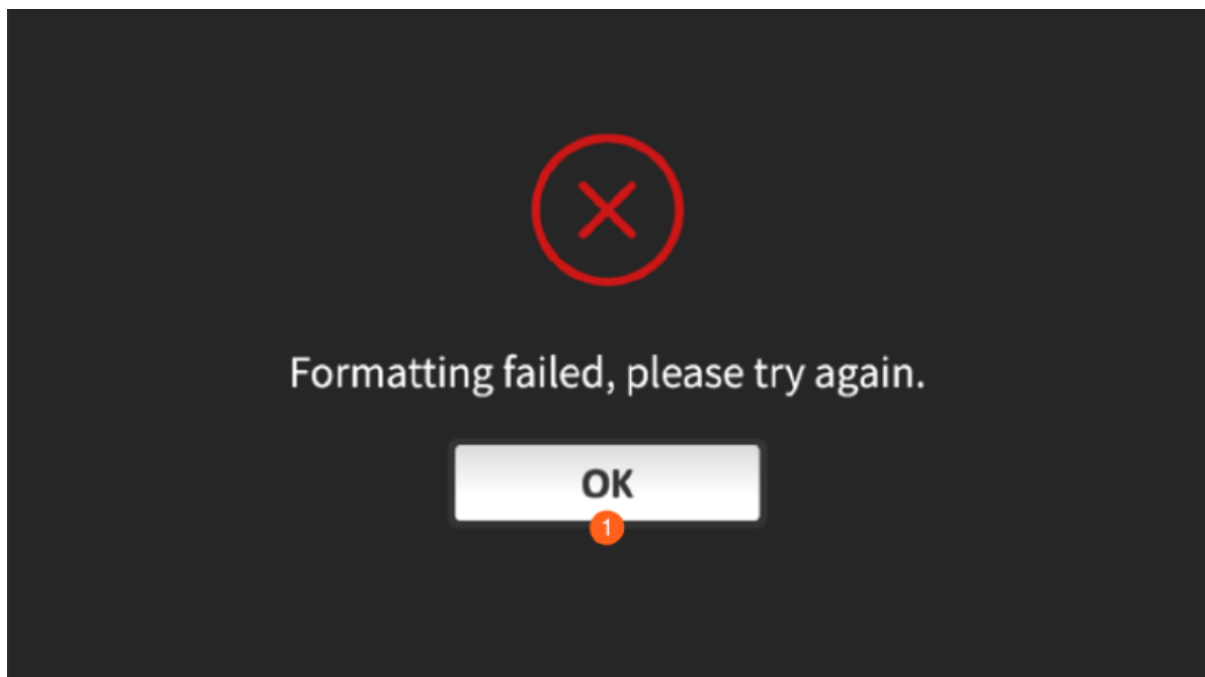
Disk Formatting is in progress.



Once the disk format is complete, you will see the prompt shown below.

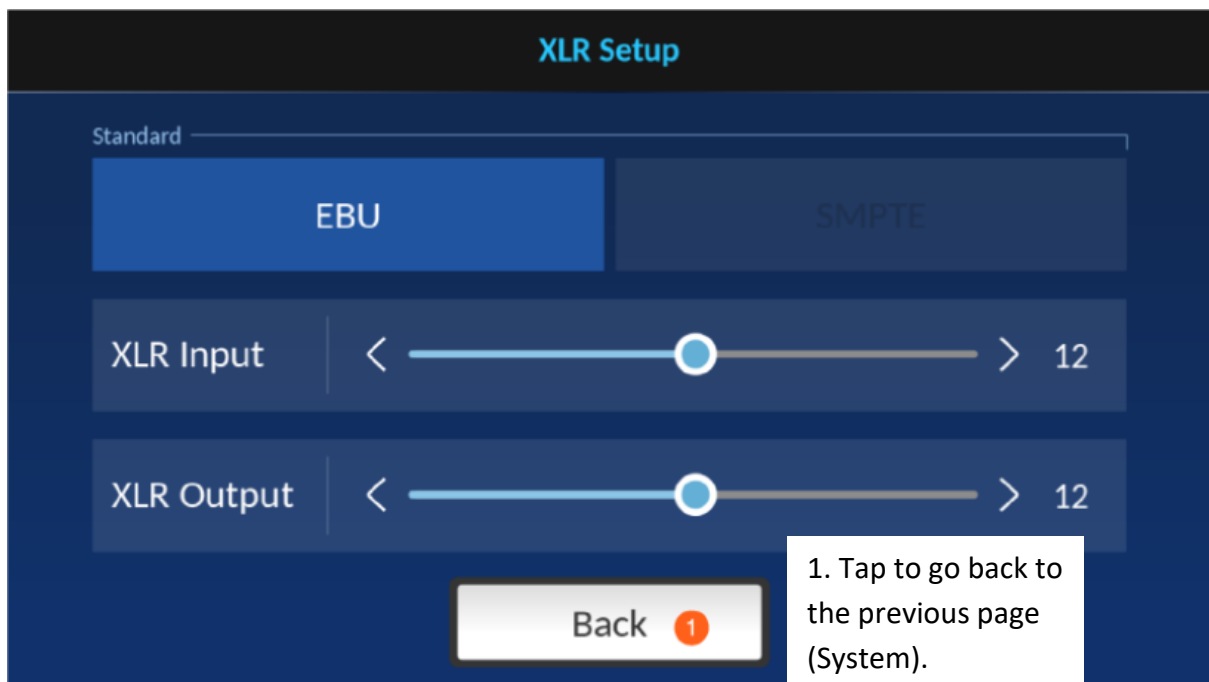


If the disk format fails, you will also be prompted. Tap "OK" to re-run the process.

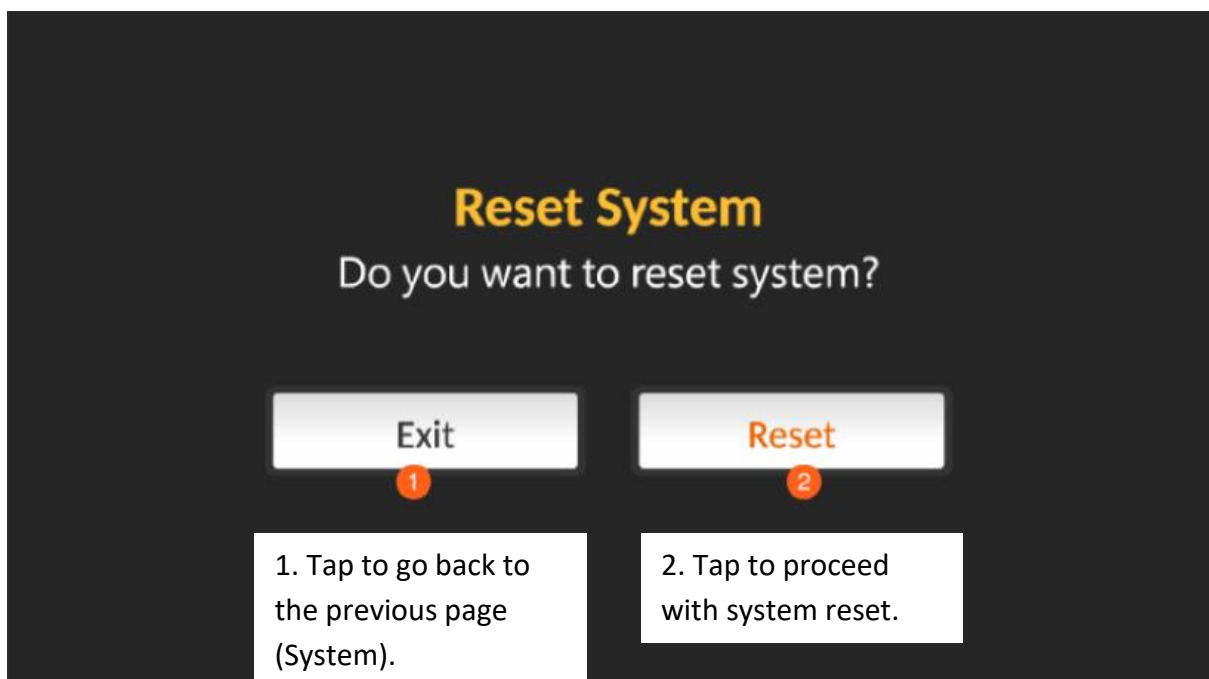


XLR Setup

The XLR Setup page allows you to select the audio format and set the audio level for XLR input/output.



Reset



4.3.4 Info



5. Firmware Update

Datavideo usually releases new firmware containing new features or reported bug fixes from time to time. Customers can either download the firmware as they wish or contact their local dealer or reseller for assistance.

This section outlines the firmware upgrade process which should take ***approximately few minutes to complete.***

The existing settings should persist through the *firmware upgrade process, which should not be interrupted once started* as this could result in a non-responsive unit.

Firmware Upgrade Requirements

- SSD
- Latest firmware files

Upgrade Procedure

1. Save the latest firmware files on the SSD.
2. Install the SSD in a removable disk enclosure.
3. Insert the drive enclosure into the recorder and move the locking latch from right to left side to secure the drive enclosure in place.
4. After turning on the HDR-90's power, the firmware will be automatically updated.
5. You should be able to see a progress bar displayed on the screen. Do not shut down the recorder or remove the drive enclosure during the update process.
6. You will be prompted to reboot the HDR-90 once the update is complete.

Note: If you are prompted that the firmware update fails, please reboot the HDR-90 to restart the firmware update process.

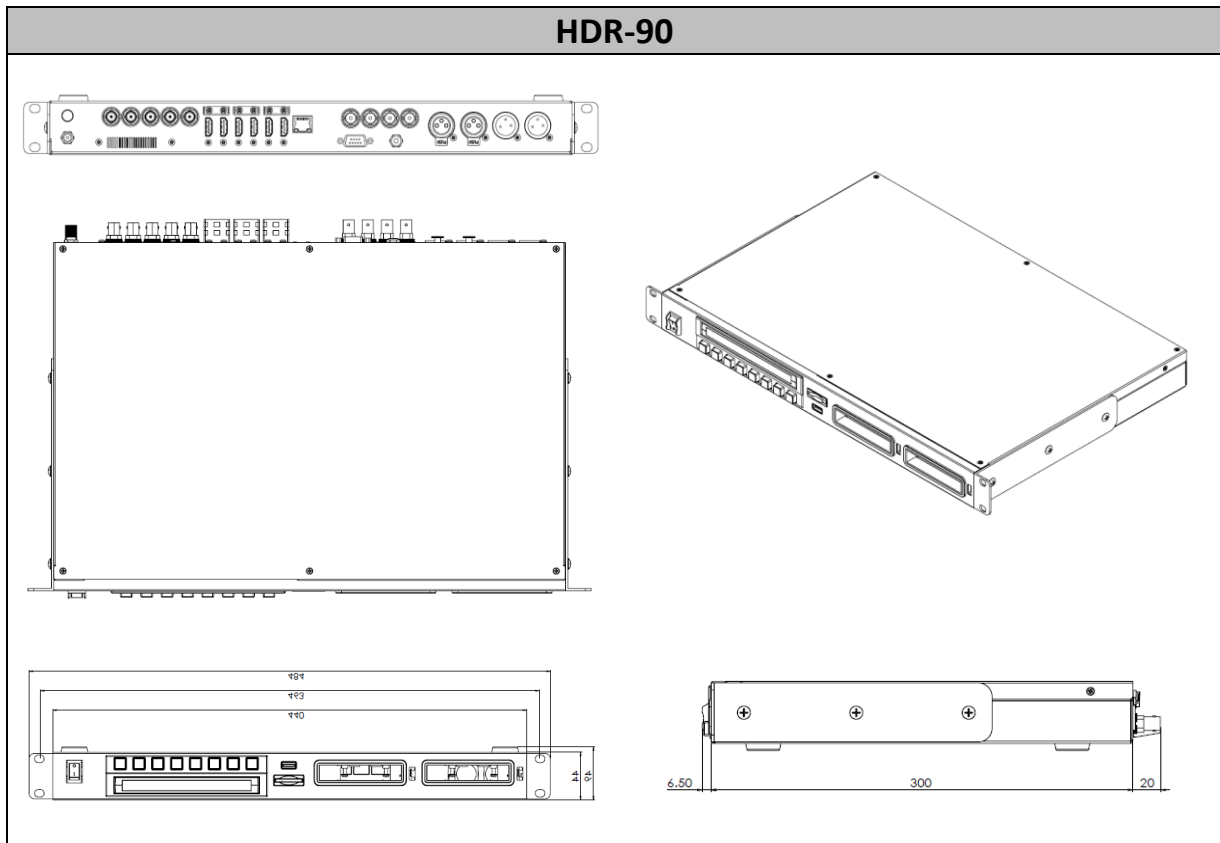
6. Frequently Asked Questions

This section describes problems that you may encounter while using HDR-90. If you have any questions, please refer to related sections and follow all suggested solutions. If problem still exists, please contact your distributor or the service center.

No.	Problems	Solutions
1.	The connected monitor cannot display 4K HDMI video sent from the HDR.	Check if your 4K monitor supports 4:2:2 because this is the only format that the HDR unit supports. Please change a monitor if the connected monitor supports 4:2:0 or lower or connect the monitor to HDMI OUT 2 or 3.
2.	The HDR unit cannot detect 4K HDMI video.	Please reboot your HDR unit or unplug the HDMI cable then plug back in. If the problem still exists, check whether your video source format is 4:2:0 or DVI/HDCP, because they are not supported by the HDR.
3.	Can I record the video to two SSDs at the same time?	No, the HDR unit does not allow the user to access the two disks at the same time. The dual disk design is to allow the HDR to switch to SSD2 to continue recording when the SSD1 is full. While recording, the system will display an insufficient capacity error message when the storage space runs out.
4.	The HDR unit fails to receive the 12G SDI video over the 100 meter cable.	First check whether the cable is 12G SDI compliant. For example, if you are using an 100m Canare SDI cable, you will then need to make sure the cable is 5.5C UDH or above. If you are using a 3G SDI cable, the maximum allowable distance is approximately 70 meters. Low grade cables have a transmission distance of less than 1 meter so if you need to send 4K SDI video over a long distance, please first make sure your cable is 12G SDI compliant.
5.	Can I send video to and from the HDR unit over long HDMI cables?	Yes, you may send video to and from the HDR unit over long HDMI cables but HDMI Licensing Administrator, Inc. does not specify the maximum transmissible HDMI cable length which is entirely dependent on the device capability and the cable grade. For long distance transmission, we recommend using cables approved by HDMI Licensing Administrator, Inc. to ensure quality of transmission.

6.	The monitor displays a grey screen and the recorder's functions and buttons are inactive. The HDR-80 must be rebooted to restore its functionalities.	The boot failure issue could be due to improper device shutdown. The system requires some time to shut down the device, particularly if it is performed right after the file save. It could take longer for the system to complete the file save process, as a result, we recommend long pushing the switch button for at least 6 seconds.
7.	The built-in LCD touch screen shows a black screen or displays incorrectly.	Make sure that input channel 1 has been connected of a video source. If input channel 1 is left unconnected, you might experience a black screen or incorrect display on the built-in LCD touch screen.

7. Dimensions



All measurements in millimeters (mm)

8. Product Specifications

Model Name	HDR-90
Product Name	4K ProRes Video Recorder – Rackmountable
Video Standard	UHD & HD
Video Format	2160p 23.98/24/25/29.97/30/50/59.94/60 Hz 1080p 23.98/24/25/29.97/30/50/59.94/60 Hz 1080i 50/59.94/60 Hz 720p 50/59.94/60 Hz
Supported Video Input Signal	1 x 3G/12G-SDI 3 x 3G-SDI (Level A/B) 1 x HDMI 2.0 1 x HDMI 1.4
Video Output	1 x 3G/12G-SDI (Level A) 1 x HDMI 2.0 3 x HDMI 1.4
Analog Audio Input	2 x Balanced XLR
Analog Audio Output	2 x Balanced XLR
Embedded Audio	SDI Input / Output (8 CH) HDMI Input / Output (8 CH)
Storage Medium	2.5" SSD
Multi-Channel Recording	Yes, 4 CH HD
Estimated Record Time (min per 10GB)	HD: 27 (Proxy), 11.5 (LT), 8 (Standard), 5.5 (HQ) 3G: 13 (Proxy), 6 (LT), 4 (Standard), 2.5 (HQ)
Recording Media	2 x 2.5" Removable SSD
Storage File System	exFAT
Recorded File Format	QuickTime .MOV
Video Recording Bitrate / Color Sampling	ProRes 422 HQ ProRes 422 ProRes 422 LT ProRes 422 Proxy
Audio Recording Format	Uncompressed PCM Sampling rate 48 KHz 24 bit
Preview Display	5" Touch LCD
Time Code In/Out	Yes
External Sync/Genlock	Black Burst & Tri-Level with loop thru

External Control	RS-232/422 (D-Sub 9pin) DVIP (Ethernet) GPI (ϕ3.5 phone jack)
Power Failure Protection	N/A
Chassis	1RU rack-mountable
Dimensions (L x W x H)	440 x 300 x 49 mm
Weight	4 kg
Operating Temperature	0°C - 40°C [32°F - 104°F]
Power	DC 12V, 3A

Notes

Notes

Notes

Service & Support

It is our goal to make owning and using Datavideo products a satisfying experience. Our support staff is available to assist you to set up and operate your system. Contact your local office for specific support requests. Plus, please visit www.datavideo.com to access our FAQ section.



Please visit our website for latest manual update.

www.datavideo.com/product/HDR-90

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